Counting and Claiming

Section 7 Update Guide

January 22, 2018  Updated Section 7, Counting and Claiming to incorporate the following United States Department of Agriculture (USDA) guidance:

– USDA Memo SP 54-2016, Community Eligibility Provision: Guidance and Updated Q&As (September 9, 2016)

Clarified information on the following topics:

– Alternative schools or in-school suspension
– Backup or recovery of documentation
– Compliance
– Multiplier factor
– Non-school age children
– Receiving site
– Record recovery or backup systems
– Records retention
– Sending site
– Severe need
– Universal free feeding
– Universal free feeding, residential child care institutions (RCCIs)
– Visiting students

November 29, 2016  Updated Section 7, Counting and Claiming to incorporate the following United States Department of Agriculture (USDA) guidance:

– USDA Memo SP 54-2016, Community Eligibility Provision: Guidance and Updated Q&As (September 9, 2016)
– Administrative Reviews in the School Nutrition Programs, Final Rule, Federal Register, Volume 81, Number 146 (July 29, 2016)
– USDA Memo SP 19-2016, Community Eligibility Provision: Guidance and Updated Q&As (December 14, 2015)

Clarified information on the following topics:

– Breakfast onsite monitoring
– Contracting entity (CE) operating days
– Counting and claiming while on financial hold
– Onsite monitoring reviews
– Severe Need Breakfast and Lunch
– Total enrollment

January 15, 2015  Updated Section 7, Counting and Claiming to incorporate the following United States Department of Agriculture (USDA) guidance:

– USDA Memo SP 16-2015, Community Eligibility Provision: Guidance and Updated Q&As (January 14, 2015)
- USDA Memo SP 51-2014, Eligibility Effective Date for Directly Certified Students (June 19, 2014)
- USDA Memo SP 30-2014, Determining Eligibility for Two Cent Differential Reimbursement in New Schools (March 28, 2014)
- USDA Memo SP 11-2014, Effective Date of Free or Reduced-Price Meal Eligibility (December 3, 2013)
- USDA Memo SBP 23-2005, Eligibility for Severe Need Rates for School Breakfast Program (September 22, 2005)

Clarified information on the following topics:
- Additional reimbursements
- All cash lines
- Attendance factor
- Automated Accuclaim error messages in TX-UNPS
- Claiming, special situations
  - Audit findings
  - Community Eligibility Provision
  - Effectiveness date for eligibility determination
  - Offsite meals
  - Performance-based reimbursement
  - Provision 2
  - Severe need, breakfast and lunch
  - Universal feeding
  - Visiting students
  - Weekend meals
  - Universal free feeding sites
- Counting practices
- Daily Record/Accuclaim Form
- Lost, stolen or misused tickets
- Master list or roster of program participants
- Overt identification
- Payment and charging
- Records retention
- TDA operating day

April 16, 2014

Updated Section 7, Counting and Claiming to incorporate the following United States Department of Agriculture (USDA) guidance:
- USDA Memo SP 11-2014, Effective Date of Free or Reduced-Price Meal Eligibility (December 3, 2013)
- USDA Memo SP 17-2014, Discretionary Elimination of Reduced-Price Charges in the School Meal Program (January 22, 2014)

Clarified information on the following topics:
- Accuclaim requirements
- Claiming: students in nontraditional programs
- Coding methods: verbal identifier, tickets or tokens, coded identifier (ID) cards
- Effective date of free or reduced-price meal eligibility
- Lost or stolen tickets
- Offsite meal consumption
- Student workers
- Records retention
- TDA contact information
- Unacceptable methods of counting
- Use of rosters and master lists
- Visiting students

February 28, 2013 Updated Section 7, Counting and Claiming to incorporate new USDA guidance on reimbursement, the new meal pattern, and overt identification.

July 22, 2013 Updated Section 7, Counting and Claiming to reflect the renumbering of Section 9C to Section 2C, Certification for Performance-Based Reimbursement in order to relocate the information on certification adjacent to Section 2, Application and Agreement since certification is now part of the application process. Deleted all references to Section 8N since that section has been removed from the Administrator’s Reference Manual (ARM). CEs must follow the guidance provided in Section 8, Breakfast since Section 8N applied to SY 2012–2013 only.

August 9, 2013 Updated Section 7, Counting and Claiming to reflect current guidance on claiming meals for visiting students.

August 15, 2013 Updated Section 7, Counting and Claiming to rettitle the onsite monitoring form.
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Contact Information for the
Texas Department of Agriculture (TDA), Food and Nutrition
When contacting TDA by phone, Contracting Entities (CEs) need to have their CE Identification Number (CE ID) (and site ID, if applicable). CEs should include their name and CE ID (and site name and ID if applicable) in all communication or documentation.

<table>
<thead>
<tr>
<th>General Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Physical Address:</strong> 1700 N. Congress, 11th Floor, Austin, TX 78701</td>
</tr>
<tr>
<td><strong>Mailing Address:</strong> PO Box 12847, Austin, TX 78711-2847</td>
</tr>
<tr>
<td><strong>Phone:</strong> 877-TEXMEAL, (877) 839-6985</td>
</tr>
<tr>
<td><strong>Fax:</strong> (888) 203-6593</td>
</tr>
<tr>
<td><strong>Email Contact:</strong> <a href="mailto:squaremeals@TexasAgriculture.gov">squaremeals@TexasAgriculture.gov</a></td>
</tr>
<tr>
<td><strong>Website:</strong> <a href="http://www.squaremeals.org">www.squaremeals.org</a></td>
</tr>
</tbody>
</table>

**Email Contact for Issues Related to Applications**
- **Child & Adult Care Food Program:** CACFP.BoPs@TexasAgriculture.gov
- **National School Lunch Program, School Breakfast Program, & Special Milk Program:** NSLP-SBP.BoPs@TexasAgriculture.gov
- **Seamless Summer Option:** SSO.BoPs@TexasAgriculture.gov
- **Summer Food Service Program:** SFSP.BoPs@TexasAgriculture.gov

**Email Contact for Issues Related to Program Operation**
- **Commodity Operations:** CommodityOperations@TexasAgriculture.gov
- **Community Operations (Child & Adult Care Food Program & Summer Food Service Program):** Community.Ops@TexasAgriculture.gov
- **Local Products:** LocalProducts.SquareMeals@TexasAgriculture.gov
- **Procurement, Including Sole Source:** CE.ProcurementReviews.BoPs@TexasAgriculture.gov
- **School Operations (National School Lunch Program, School Breakfast Program, & Special Milk Program):** School.Operations@TexasAgriculture.gov
- **TX-UNPS Direct Certification Direct Verification System:** Direct Certification@TexasAgriculture.gov

**Email Contact for CE Flexibility Options**
- **Breakfast Waiver:** SNPWaivers@TexasAgriculture.gov
- **Excessive Balance Plan:** School.Operations@TexasAgriculture.gov
- **Gender Exception:** SNPWaivers@TexasAgriculture.gov
- **Grains Exemption:** Nutrition@TexasAgriculture.gov
- **Milk Exemption:** Nutrition@TexasAgriculture.gov
- **Milk Substitute Notification:** Nutrition@TexasAgriculture.gov
- **Paid Lunch Equity (PLE) Exemption:** SNPWaivers@TexasAgriculture.gov
- **RCCI Age/Grade Group Meal Pattern Flexibility:** School.Operations@TexasAgriculture.gov
- **Seamless Summer Operation (SSO) Age/Grade Flexibility:** SNPWaivers@TexasAgriculture.gov
- **Summer Mandate:** SNPWaivers@TexasAgriculture.gov
Counting and Claiming

Each Contracting Entity (CE) must develop a system of counting and claiming that (1) meets the requirements of the Texas Department of Agriculture (TDA) and United States Department of Agriculture (USDA) and (2) addresses the needs of the individual CE (See Information Box 1, Factors That Influence a Counting and Claiming System).

In developing an effective system of counting and claiming, the CE will take the following actions:

1. Describe its counting and claiming system in the Policy Statement for Free and Reduced-Price Meals, Attachment B: Meal Count/Collection Procedure(s).¹

2. Implement the counting and claiming system as written.

3. Provide staff with all necessary training, so they are ready to implement the written counting and claiming procedures.

4. Develop a system to retain all records related to counting and claiming and a method for documentation recovery or back up.

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Information Box 1

Factors That Influence a Counting and Claiming System

**Contextual Needs**

- Size of the site/s
- Number of meals served
- Number of students participating in the program
- Percentage of students receiving free, reduced-price, and paid meals
- Grade levels involved

**Meal Accountability Needs**

- Point of service capabilities
- Prevention of overt identification
- Recording and controlling student eligibility
- Reimbursable meals served and counted
- Edits and internal checks
- Reporting procedures
- Personnel training and skills

**Administrative Considerations**

- Account balances maintenance
- Financial analysis such as budget and sales
- Program profit and loss status, including self-sustainability
- Daily operations
- Personnel training such as cost and time
- Support and updating processes
- Technology needs

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¹ See the Directions, Policy Statement for Free and Reduced-Price Meals, Attachment B: Meal Count/Collection Procedure(s) (Attachment B) for additional information on this form, located in the Texas Unified Nutrition Programs System (TX-UNPS), Application Screen, Download Forms.
Programs
The guidance provided in this section applies to the following programs:

- National School Lunch Program (NSLP)
  - Fresh Fruit and Vegetable Program (FFVP)
  - Afterschool Care Program (ASCP)
  - Seamless Summer Option (SSO)
- School Breakfast Program (SBP)
- Special Milk Program (SMP)

Effective Counting and Claiming System
An effective counting and claiming system will allow a CE to accurately report reimbursable meals or milk served by eligibility category—free, reduced-price, and paid. A CE’s system for counting and claiming must include procedures that address the following aspects of its system:

- **Counting, Coding, and Recording Meals Served**—an accurate method to determine the number of reimbursable meals served by eligibility category

- **Claiming Reimbursement for Meals Served**—a timely and accurate method of submitting the number of reimbursable meals eligible for reimbursement

- **Retaining Documentation on Counting and Claiming**—a well-organized method of maintaining documentation about the number of meals served by eligibility category and the number of reimbursable meals claimed\(^2\)

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\(^2\) See the Administrator’s Reference Manual (ARM), Section 8, Breakfast; Section 9, Lunch, Section 10, Afterschool Care Program; Section 12, Seamless Summer Operation, and Section 26, Residential Child Care Institutions (RCCIs) for detailed information on a reimbursable meal.
Definitions
For this section, the following terms will be used:

<table>
<thead>
<tr>
<th>Benefit Issuance List</th>
<th>Master List</th>
</tr>
</thead>
<tbody>
<tr>
<td>Master List of Program Participants</td>
<td>Typically, a list of all students (free, reduced-price, and paid) enrolled at each site as well as detailed information that may be useful for program planning, eligibility determination, verification, or other needs which commonly includes the following types of information:</td>
</tr>
<tr>
<td>Roster of Program Participants</td>
<td>- Student’s name</td>
</tr>
<tr>
<td>Roster</td>
<td>- Date and notation of any changes in eligibility status</td>
</tr>
<tr>
<td></td>
<td>- Student’s date of birth</td>
</tr>
<tr>
<td></td>
<td>- Campus location</td>
</tr>
<tr>
<td></td>
<td>- Eligibility status</td>
</tr>
<tr>
<td></td>
<td>- Date of eligibility determination</td>
</tr>
</tbody>
</table>

CE Operating Days
Days when the school nutrition program staff are preparing for or serving reimbursable meals and other days when conducting official operational tasks.

Equal Access
Requirement that every student, no matter the eligibility, have equal access to a reimbursable meal in a line that does not overtly identify the student’s eligibility status—If any line is not made available to all students, meals served on that line may not be claimed for reimbursement.

Identified Student Percentage
Percentage used for CEP that is determined by dividing the number of identified students by the number of enrolled students.

Identified Students
Identified students are approved as eligible for free meals and are not subject to verification. Any student who has access to NSLP or SBP may be an Identified Student as long as the student is certified as eligible without an application.

Medium of Exchange
Way or method students pay for meals during meal service—The medium of exchange must also ensure that there is no overt identification of a student’s eligibility status.

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3 See the Administrator’s Reference Manual, Section 4, Determining Eligibility for additional information on information that CEs may or may not collect from households.
| **Multiplier Factor** | Number that is multiplied by the ISP to calculate the CE’s reimbursement rate. This factor adjusts the ISP for reduced-price meals that are not included in the ISP. The Multiplier Factor is 1.6.  
\[(ISP) \times (Multiplier \ Factor \text{ or } 1.6) = \text{Percentage of Meals Served Reimbursed at the Free Rate}\] |
| **Overt Identification** | Any action the CE takes that may result in a student being recognized as eligible or potentially eligible to receive or certified for free or reduced-price meals including at the point of service (POS). |
| **Point of Service (POS)** | Point in the food service operation where a determination can accurately be made that a reimbursable free, reduced-price, or paid meal has been served to an eligible student. This determination is made by the cashier or an appropriate serving staff member. |
| **Receiving CE or Site** | Term used to indicate a CE or site where a student visits and receives a reimbursable meal. This term is used specific to counting and claiming. |
| **Reimbursement** | Federal cash assistance, including advances, paid or payable to participating CEs for meals that (1) meet the meal pattern requirements and (2) are served to eligible students. CEs use the claiming and reporting process to get reimbursed for free, reduced-price, and paid meals served to eligible students. |
| **Reimbursable Meal** | Meal that offers all of the required meal pattern food items and/or food components in the required serving sizes for the student’s age/grade group. |
| **Sending CE or Site** | Term used to indicate the CE or site a student normally attends in reference to situations when a student visits another CE or site and receives a reimbursable meal. This term is used specific to counting and claiming. |
| **TDA Operating Day** | Monday through Friday from 8 a.m. to 5 p.m. central time, excluding weekends and days that TDA is closed to the public. |
| **Total Enrollment Number for Schools Operating NSLP or SBP** | Total number of students that accurately reflects the total number of students who have access to at least one NSLP or SBP meal service during the operational day and who are currently attending and enrolled in a school operating NSLP or SBP. |
| **Universal Free Feeding (Universal Feeding)** | Site which offers reimbursable meals at no cost to all participants. Even though special provision sites provide free meals to all students, universal free feeding typically refers to situations where the CE has chosen to provide free reimbursable meals to all students, but submits claims based on each student’s eligibility as determined each year by application or direct certification. |

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4 CEs should place all food components prior to the point of service. For additional information on this topic, see Administrator’s Reference Manual (ARM), Section 8, Breakfast; Section 9, Lunch; Section 10, Afterschool Care Program; and Section 26, Residential Child Care Institutions.

5 See the Administrator’s Reference Manual (ARM), Section 8, Breakfast; Section 9, Lunch; Section 10, Afterschool Care Program; and Section 26, Residential Child Care Institutions for additional information on a reimbursable meal.

6 As defined by Texas Education Code (TEC), Title 2, Subtitle E, Chapter 25, Subchapter A, Section 25.001 provides additional information related to enrollment.
Counting, Coding, and Recording Meals Served
CEs are required to establish procedures for counting, coding, and reporting the following information:

- An accurate daily count of the number of students receiving a reimbursable meal by category by type of meal served—one lunch, breakfast, and/or snack per student per day
- An accurate process for coding reimbursable and non-reimbursable meals served to students by eligibility category—free, reduced-price or paid
- Processes or common practices that prevent overt identification of student eligibility status

Any CE that needs assistance in defining its needs and identifying the most appropriate system for counting, coding, and recording meals should contact its regional education service center (ESC) child nutrition specialist or TDA.

Point of Service (POS)
The point of service (POS) must be located at the end of the service line. If a site is not able to put all of the food components (e.g., fruit salad bar) prior to the POS, the CE should indicate the alternative POS process on Policy Statement for Free and Reduced-Price Meals, Attachment B: Meal Count/Collection Procedures.

Charge Policy
In recent guidance related to unpaid meal charges, USDA stated that CEs may find implementing charge policies easier if the cashier is located at the beginning of the service line. CEs may implement this practice; however, the CE must still have a method to identify any instance where a student exiting the service area is not served a reimbursable meal.

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[7] See the Records Retention, Counting and Claiming subsection in this section for information on requirements for documentation retention on this topic.
[8] Located at www.squaremeals.org and in the Download Forms screen in TX-UNPS.
Regardless of where meals are served, an effective point of service (POS) meal counting system must be in place to properly count and document the meals served whether in the cafeteria, classroom, or on a field trip.

*Counts taken by any method that does not link the student to the reimbursable meal the student is given or selects at the POS are likely to be problematic.*

Working with staff, teachers, and administrators on an ongoing basis is the key to maintaining a successful POS system. The CE is responsible for making sure that the cashier or staff member assigned at the point of service (POS), as well as a substitute cashier or staff member, is able to determine if the meal the student is served meets meal pattern requirements for a reimbursable meal.9

The CE’s counting, coding, and recording procedures begin with the actions and observations of the cashier or a staff member working at the POS—the end of the serving line.10 The cashier is responsible for the following:

1. Determining if a reimbursable meal has been selected by each student.
2. Using the CE’s coding and counting system to record the meal served to the student.
3. Ensuring that only one reimbursable meal is served to each student during each meal service with the exception of second breakfasts as appropriate.

An accurate reimbursable meal count may be achieved through a variety of methods—manual or automated. In recent years, many CEs have chosen to implement POS systems that incorporate technologies such as personal identification numbers (PIN), biometrics, and other individual student identifiers. If an automated system is used, the CE must have a manual back-up system11 in place in case of mechanical failure.

**Community Eligibility Provision (CEP) and Provision 2 (P2) Point of Service (POS) Systems**

When operating CEP or P2, CEs are required to maintain a point of service (POS) system that provides an accurate count of reimbursable meals served to students.

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9 See the *Administrator’s Reference Manual (ARM)*, Section 8, Breakfast; Section 9, Lunch; and Section 26, Residential Child Care Institutions for detailed information on a reimbursable meal.

10 The CE must indicate the location of its POS in its *Policy Statement for Free and Reduced-Price Mails, Attachment B: Meal Count/Collection Procedures*.

11 A back-up system includes, but is not limited to, using the roster or benefit issuance list.
at each meal service. This includes having a system that meets the following criteria:

- Method to monitor serving lines to ensure that all meals claimed for reimbursement meet the meal pattern requirements for a reimbursable meal.
- Method to ensure that reimbursement is claimed for only one reimbursable meal per student per meal with the exception of second breakfasts, as appropriate. The CE must be able to associate each claimed meal with the student receiving the reimbursable meal.

When implementing CEP, USDA encourages school systems to maintain an accurate POS system that has a proven track record of reliability and security.

**Master List or Roster of Program Participants**

Maintaining an accurate master list or roster of students—free, reduced-price, and paid—who participate in the meal program is essential to the CE’s efforts to provide an accurate POS count of meals served by eligibility category at each site. The master list or roster is used by the CE to match a specific student’s eligibility status to the monthly claim for reimbursable meals served and to complete the daily participation report.

The master list or roster provides the following information to assist the CE in submitting reimbursement claims:

- Highest number of eligible students that may be served meals—free, reduced-price, and paid—at a particular site
- Any change of the eligibility status for any participating student
- Date and initials of the person recording any change of eligibility status for any participating student
- Timeliness of making changes in status eligibility
- Record of benefit issuance that ensures that every student is receiving the benefits to which he or she is entitled
- Designation of categorical eligibility, if applicable.

Master lists or rosters are usually alphabetical for simplicity; however, CEs may use other classification strategies including grade groups, class, or meal period.
Coding

An effective coding method is central to reporting accurate meal counts by eligibility categories. CEs must describe their procedures for coding in the Policy Statement for Free and Reduced-Price Meals, Attachment B: Meal Count/Collection Procedure(s).12

Standards for Coding
Even though CEs are not required to use a specific coding method, each CE’s coding method must meet the following two standards:
1. Protect students’ privacy and prevent overt identification.
2. Allow the CE to link the meal served to an individual student to the student’s eligibility category.

Strategies to Prevent Overt Identification
CEs must assure that a student’s eligibility status is not disclosed at any point in the process of providing free or reduced-price meals.

The following strategies are often used to prevent overt identification:

- Change the medium of exchange coding system yearly to prevent the use of a previous year’s tickets and tokens.
- Use a code that includes a combination of multiple letters or numbers (See Information Box 2, Coding Suggestions.)
- Shield the view of lists, whether paper or on a computer, from the sight of students and adults.

<table>
<thead>
<tr>
<th>Information Box 2</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Coding Suggestions</strong></td>
</tr>
<tr>
<td><strong>Series:</strong></td>
</tr>
<tr>
<td><strong>Student Number:</strong></td>
</tr>
<tr>
<td><strong>Variations in Formatting:</strong></td>
</tr>
<tr>
<td><strong>Subtle Differences:</strong></td>
</tr>
<tr>
<td><strong>Number of Digits:</strong></td>
</tr>
<tr>
<td><strong>Computer-Coded Student ID Numbers:</strong></td>
</tr>
</tbody>
</table>

12 See Administrator’s Reference Manual (ARM), Section 2, Application and Agreement for additional information on this form.
Coding Methods

The following coding methods are often used by CEs, but CEs may develop a different method as long as it meets the standards for coding:

Verbal Identifier/Cashier List System

Each student is given a verbal identifier (such as a name or number) to give to the cashier (or staff member) at the POS. The cashier records the student’s meal as reimbursable or non-reimbursable on a master list or roster (manual or electronic system) that is the source for (1) determining the student’s eligibility status and (2) reporting or claiming the student’s meal as reimbursable or non-reimbursable.

For Example:

1. **Student Name**: The cashier records the meal served by the student’s name on a list as he or she passes the point-of-service.
2. **Roster Number**: The student gives the cashier her or his number, and the cashier checks the meal the student was served beside the number.

<table>
<thead>
<tr>
<th>Advantage of Method</th>
<th>Disadvantage of Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>• There is nothing to lose or be destroyed.</td>
<td>• Identifier can be used by another student.</td>
</tr>
<tr>
<td>• The same document is used to tie the student’s identifier directly to the eligibility coding system.</td>
<td>• Students may forget their numbers and slow down the line.</td>
</tr>
<tr>
<td></td>
<td>• Coded rosters can be time consuming to use for manual counting systems.</td>
</tr>
</tbody>
</table>

[NOTE: If the cashier or staff member at the POS uses a highlighter to mark students’ names, the highlighter color must be the same for free, reduced-price, or paid to prevent overt identification.]
**Tickets or Tokens**

All students—those who prepay and those who receive free, reduced-price, and paid meal benefits—receive a ticket or token that is later redeemed for a reimbursable meal. To prevent overt identification, all students, no matter the eligibility category, must use the ticket or token at the point of service to receive a meal if this method is used. Tickets or tokens may be issued or sold in the cafeteria, principal’s office, or classroom in advance of the meal service on a daily, weekly, or monthly basis. Students receiving free and reduced-price meal benefits must be issued a ticket or token identical to the ones issued to students who prepay, except for the code that identifies the eligibility category.

*For Example:*

1. The CE uses a coded ticket system. The tickets for all students look the same, but a series of numbers at the bottom codes the student as eligible to receive free, reduced-price, or paid meals. These tickets may be scanned or a coded number may be entered at the POS.

2. The CE uses an auto tabulator or clicker (with three separate counters). As students present tickets at the POS, a staff member records the meals served on the appropriate counter.

3. Each ticket issued by the CE has a coded tear-off section which has a student number or identifier. As a student passes the POS, a perforated section is torn off. A staff member notes each tear off as a reimbursable or non-reimbursable meal. The tickets are later sorted to create a daily count of free, reduced-price, and paid meals.

<table>
<thead>
<tr>
<th>Advantage of Method</th>
<th>Disadvantage of Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>• When collected at the point of service, this method provides a means of physically counting the meals by eligibility category.</td>
<td>• Tickets can be destroyed, transferred, lost, stolen, or sold.</td>
</tr>
<tr>
<td></td>
<td>• In large districts, this may be cumbersome.</td>
</tr>
<tr>
<td></td>
<td>• If not coded properly, may result in overt identification.</td>
</tr>
</tbody>
</table>
- **Coded Identification (ID) Cards.** All students are issued a coded ID with a coded bar. As students pass through the point of service, their cards are scanned or identification numbers are manually entered into a keypad/POS system. These cards may also serve as IDs for other purposes.

  *For Example: The first day of school students are given a coded picture ID on a lanyard. The students are required to wear their IDs throughout the day. At meal times, each student’s ID is presented and scanned at the POS. As each ID is scanned, the staff worker records the meal as reimbursable or non-reimbursable. The software program used by the CE automatically counts the reimbursable meals by eligibility category as each meal is recorded.*

<table>
<thead>
<tr>
<th>Advantage of Method</th>
<th>Disadvantage of Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cards are not easily transferred to another student if photo is on the card.</td>
<td>Cards can be lost, stolen, or destroyed.</td>
</tr>
<tr>
<td>Lunch information can be incorporated into the student’s ID card, a cost saving, accurate, and time saving method.</td>
<td>Some types of cards or unlinked readers prevent multiple uses during the same meal.¹³</td>
</tr>
<tr>
<td>A coded bar line prevents overt identification on the line.</td>
<td>Startup or replacement cost may be high.</td>
</tr>
</tbody>
</table>

**Prohibited Coding Practices**

The following coding practices are prohibited in coding:

- Using a color coding system that allows students to be identified by eligibility category
- Using single-symbol or single-digit or letter coding that has obvious identifiers, such as F, R, P
- Assigning students to lines, groups, seating areas, or meal times based on their eligibility status
- Limiting a student’s choice of meal based on her or his eligibility status
- Using any system that overtly identifies students’ eligibility category
- Basing the count of reimbursable meals solely on a visual identification or knowledge of the students’ eligibility categories

[NOTE: Even though this system may work in some instances, a backup system must be established for other cashiers to determine student’s eligibility and whether the meal chosen met the requirements to be reimbursable.]

**Unacceptable Meal Counting Methods**

Counts taken by any method that does not link the student to the meal served to the

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¹³ A student may purchase a reimbursable meal and then purchase an a la carte item during the same meal service.
student at the POS are not acceptable. To be creditable, cafeteria staff need to verify that each student was served a reimbursable meal. Unacceptable counting methods include the following:

- **A La Carte.** Coding and counting food items sold independently of the reimbursable meal as reimbursable—CEs must account for a la carte items sold distinctly from reimbursable meals because a la carte items cannot be claimed for reimbursement.

- **Attendance Counts.** Using the number of students in attendance as a meal count—This method does not provide a verifiable or accurate count of reimbursable meals served.

- **Backing Into the Number.** Any method of counting reimbursable meals that uses summary totals instead of a method for the cashier to count the individual meal served to each student.

  *For Example:* The cafeteria staff prepare 100 trays; 20 trays remain unserved at the end of the meal—therefore, the cafeteria served 80 reimbursable meals.

- **Cash Totals.** Using cash totals to determine the number of meals served. This method accounts for cash received but does not provide a verifiable count of reimbursable meals served by category. In addition, this method allows cash collection errors to translate into meal count errors.

- **Category/Cash Back-out System.** Calculating the meal count by subtracting the number of meals from another category—CEs must count the number of meals served in each category: free, reduced-price, or paid categories at the point of service.

- **Classroom Counts.** Counting the number of students in the class who indicate that they intend to eat a meal prior to the meal service—Students intending to eat may not actually do so, and there are no controls at the point of service to count reimbursable meals.

- **Counting Off Site.** Counting the number of meals delivered to the school—The number of meals delivered to a school is not necessarily the number of meals that were actually served.

- **Ineligible Students.** Counting a student as eligible for free or reduced-price meals who has not been certified as eligible—CEs must certify a student’s eligibility before the student’s meals can be claimed for reimbursement. A student whose eligibility has not been certified based on income or categorical program participation must be counted and claimed as a paid meal.
However, the CE has two options in assigning the effective date of an eligibility determination—date of receipt or date of approval. If the CE chooses to use the date of receipt, it may amend a previously submitted claim for meals served after date of receipt as long as the amended claim is filed within the required timeframe.\(^\text{14}\)

- **Not Counting at the POS.** Counting the free, reduced-price, or paid meals at a location other than the point of service—Unless approved by TDA, the only place an accurate count of reimbursable meals can be made is at the point where it can be determined that the meals are actually reimbursable. CEs must indicate the process used at the POS to count and claim reimbursable meals on the *Policy Statement for Free and Reduced-Price Meals, Attachment B: Meal Count/Collection Procedure(s)*.\(^\text{15}\)

- **Prepaid/Charged Meals.** Counting the number of prepaid or charged meals on a day other than the day meals were served—When students either prepay or charge their meals, these meals must be counted on the day and at the point of service where the student is served the meal, not on the day that the prepaid meal was purchased or the charged meal was repaid.

- **Seconds.** Counting a student’s second meal as a reimbursable meal—CEs can claim only one meal per meal type\(^\text{16}\) per eligible student per day.

- **Tray or Entree Counts.** Counting the number of trays or entrees used during the meal service—This method does not provide an accurate count of reimbursable meals—only of trays and entrees. Each meal must be monitored at the point of service to ensure that the meals served are reimbursable.

### Medium of Exchange

The medium of exchange is the way students pay for meals.\(^\text{17}\) The most effective CEs will link the medium of exchange to its coding system for recording the meal served to each student and that student’s eligibility status. This method ensures that claims for reimbursable meals are counted correctly.

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\(^\text{14}\) See Effective Date for Determination subsection in this section or the Administrator’s Reference Manual, Section 4, Determining Eligibility for additional information on this topic.

\(^\text{15}\) See Administrator’s Reference Manual (ARM), Section 2, Application and Agreement for additional information on this form.

\(^\text{16}\) For each eligible child—for NSLP, one lunch per day; for SBP, one breakfast per day, or one Afterschool Care Program (ASCP) snack; for Seamless Summer Option (SSO), two meals per day for all types of sites except migrant or camp sites. SSO migrant or campsites may be reimbursed for three meals per day. See Administrator’s Reference Manual, Section 10, Afterschool Programs and Section 12, Seamless Summer Option (SSO) for additional information on this topic.

\(^\text{17}\) See Administrator’s Reference Manual, Section 15, Meal Pricing for additional information on mediums of exchange, including methods of payment and charging.
Universal Free Feeding Sites—Elimination of Reduced-Price Charges, Non-Special Provision Sites

CEs have the option to reduce or eliminate reduced-price charges at non-special provision sites where all students are served a reimbursable meal at no charge. If reducing or eliminating reduced-price charges, the CE continues to count and collect reimbursements based on each student’s eligibility status—a reimbursable meal served to a free eligible student is reimbursed at the free rate; reduced-price eligible student at the reduced-price rate; and paid eligible student at the paid rate. See the Administrator’s Reference Manual (ARM) Section 4, Determining Eligibility for additional information on this topic.

Additional Guidance for Universal Free Feeding Sites

CEs must adhere to the following guidance to participate in universal free feeding sites:

**Program Costs**

The CE agrees to pay the program costs for all students eating at no charge if program funds are not sufficient to cover the total costs of operating the program. Administrator’s Reference Manual, Section 14, Financial Information Concerning School Nutrition Funds and Section 15, Meal Pricing provide additional information on allowable use of SNP funds for sites that offer universal free feeding meals.

**Policy Statement for Free and Reduced-Price Meals, Attachment B: Meal Count/Collection Procedures**

The CE must change its Policy Statement for Free and Reduced-Price Meals, Attachment B: Meal Count/Collection Procedures before implementation if the site’s collection or counting and claiming procedures change because of offering universal free feeding meals.\(^{18}\) No other formal approval process is necessary to begin universal free feeding meals.

**Residential Child Care Center (RCCI)**

An RCCI may choose to offer universal free meals to non-residential or day students. However, the RCCI must claim non-residential students by the correct eligibility status—free, reduced-price, or paid. The RCCI must not claim all day students as paid in order to avoid making eligibility determinations for these students.

\(^{18}\) Available at [www.squaremeals.org](http://www.squaremeals.org).

\(^{19}\) See the Administrator’s Reference Manual, Section 3, Records Retention for more information on the deadline.
Claiming Reimbursement for Meals and Milk Served
CEs submit claims for reimbursement through the Texas Unified Nutrition Programs System (TX-UNPS). When the CE’s authorized representative submits claims for the CE, that person is responsible for:

1. ensuring that the reimbursement claim is based on an accurate number of meals and milk served to eligible students in each of the three eligibility categories—free, reduced-price, and paid meals or free or paid milk—and

2. ensuring that the cashier or other staff member is knowledgeable and skilled in recognizing a reimbursable meal.¹

Reimbursable meal counts must be counted at the point of service (POS) and reported in TX-UNPS as required by program (NSLP, SBP, ASCP, SSO, SFSP, or CACFP at Risk).

Reporting Accurate Total Enrollment Numbers for Schools Operating NSLP or SBP
In addition to SNP purposes, reimbursement claim data reported to the Texas Department of Agriculture (TDA) is used by the Texas Education Agency (TEA) when calculating the annual state compensatory education (SCE) allotment. To ensure the accuracy of SCE allotment for schools operating NSLP or SBP, the number of enrolled students reported in Question G3 of the NSLP Site Claim Report²⁰ must be accurate and reflect the actual total student enrollment for the school operating NSLP or SBP. This requirement applies to contracting entities (CEs) that operate standard counting and claiming, Community Eligibility Provision (CEP), and Provision 2 (P2).

Actual Total Enrollment for a School Operating NSLP or SBP Includes
For schools operating NSLP or SBP, total enrollment includes all students (1) who are currently attending and enrolled²¹ in a school and (2) who have access to at least one National School Lunch Program or School Breakfast Program meal service daily. Total enrollment includes prekindergarten students and students who are able to participate in the school meal program but choose not to participate.

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²⁰ Reimbursement claims are completed and submitted in the Texas Unified Nutrition Programs System (TX-UNPS).
²¹ As defined by Texas Education Code (TEC), Title 2, Subtitle E, Chapter 25, Subchapter A, Section 25.001 provides additional information related to enrollment.
Actual Total Enrollment for a School Operating NSLP or SBP Does Not Include
For schools operating NSLP or SBP, total enrollment does not include students who have withdrawn or students who are not currently in attendance and are not currently enrolled.\(^{22}\) Even though a student’s eligibility may be carried over for the first 30 operating days from one year to the next, total enrollment must not include a student who attended and was enrolled in the previous school year unless that student is also attending and enrolled in the current year.

Total Enrollment, Significant Number of Eligibility Changes During a Month
When a CE moves a significant number of students from one eligibility category (free, reduced-price, and/or paid) to another eligibility category at the end of the carryover period or at the end of verification process, reporting the highest monthly participation total number for each eligibility category\(^ {23}\) may trigger an error message in TX-UNPS. This error occurs because a significant number of students were in one eligibility category for part of the month and in another eligibility category for another part of the month.

For Example:

<table>
<thead>
<tr>
<th>Highest Number of Students Eligible for Free Meals On Different Days of the Month</th>
<th>Number of Operating Days for the Highest Number</th>
<th>In this example the range of highest daily number of students eligible for free spans 2,750 to 3,103.</th>
<th>Reporting a variance of this significance may trigger an error.</th>
</tr>
</thead>
<tbody>
<tr>
<td>2,990</td>
<td>6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3,001</td>
<td>6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3,103</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2,884</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2,801</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2,750</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2,758</td>
<td>3</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

\(^{22}\) As defined by Texas Education Code (TEC), Title 2, Subtitle E, Chapter 25, Subchapter A, Section 25.001 provides additional information related to enrollment.

\(^{23}\) The highest total enrollment numbers are reported in the claims module in TX-UNPS, questions G1, G2, and G3.
To resolve this issue, take the following steps.

**Step 1:** Verify that number of meals claimed for each category is accurate for each day.

[NOTE: This calculation will not impact the number of meals claimed by category for each operating day. It will only impact the highest daily total of students in the affected category/ies.]

**Step 2:** Add together the daily total of students eligible for each day for the category for the claim month.

**Step 3:** Divide the total from Step 2 by the number of operating days by category.

**Step 4:** Use the result (the average) for each category as the highest daily total number for the month.

**For Example:**

Using the data from the significant change to student with free eligibility above, the calculation for the free total enrollment number would be...

<table>
<thead>
<tr>
<th>Highest Number of Students Eligible for Free Meals On Different Days of the Month</th>
<th>Number of Operating Days for the Highest Number</th>
<th>Subtotal for Number of Operating Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>2,990</td>
<td>x</td>
<td>6</td>
</tr>
<tr>
<td>3,001</td>
<td>x</td>
<td>6</td>
</tr>
<tr>
<td>3,103</td>
<td>x</td>
<td>3</td>
</tr>
<tr>
<td>2,884</td>
<td>x</td>
<td>1</td>
</tr>
<tr>
<td>2,801</td>
<td>x</td>
<td>3</td>
</tr>
<tr>
<td>2,750</td>
<td>x</td>
<td>1</td>
</tr>
<tr>
<td>2,758</td>
<td>x</td>
<td>3</td>
</tr>
<tr>
<td><strong>Total of Subtotals for Number of Operating Days</strong></td>
<td>67,566</td>
<td></td>
</tr>
</tbody>
</table>

**Step 3:** Divide the total from Step 2 by the number of operating days.

<table>
<thead>
<tr>
<th>Total of Subtotals</th>
<th>Number of Operating Days</th>
<th>Average Total Highest Number of Students Eligible for Free Meals</th>
<th>Highest Total Enrollment for the Free Category to Be Recorded in TX-UNPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>67,566</td>
<td>÷</td>
<td>23</td>
<td>= 2,937.65</td>
</tr>
</tbody>
</table>

²⁴ When the percentages are applied, the results may include partial meals for one or more of the eligibility categories. If this occurs, standard rounding procedures (five and above round up; four and below round down) are applied to reimbursable meals to be claimed for each category. After rounding is completed, TX-UNPS will automatically make sure that the total number of meals claimed in the categories matches the total number of reimbursable meals the CE submitted for the month. If an adjustment is needed, it will be made to the paid category.
If changes are made to all three categories—free, reduced-price, and paid, use the calculation directions for Steps 2 and 3 for the free and reduced-price categories first. Then, subtract the combined free and reduced-price total from the total student enrollment to calculate the highest number of students eligible for paid meals.

For Example:

Using the data from the previous two examples, the calculation for the paid total enrollment would be….

<table>
<thead>
<tr>
<th>Highest Total Enrollment for the Free Category to Be Recorded in TX-UNPS</th>
<th>Highest Total Enrollment for the Reduced-Price Category to Be Recorded in TX-UNPS</th>
<th>Combined Free and Reduced-Price Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2,938</td>
<td>829</td>
<td>3,767</td>
</tr>
</tbody>
</table>

Then, subtract the combined total from the total student enrollment to get the highest total enrollment for the paid category.

<table>
<thead>
<tr>
<th>Total Student Enrollment</th>
<th>Combined Free and Reduced-Price Total</th>
<th>Highest Total Enrollment for the Paid Category</th>
</tr>
</thead>
<tbody>
<tr>
<td>4,651</td>
<td>3,767</td>
<td>884</td>
</tr>
</tbody>
</table>

Standard Counting and Claiming for Reimbursable Meals

When a CE uses standard counting and claiming, the CE submits the total number of reimbursable meals served for the month for each eligibility category—free, reduced-price, and paid—in TX-UNPS.

Reimbursement Rates

Reimbursement rates are different for each category of meal benefit (free, reduced-price, or paid) and for each type of meal served (lunch, breakfast, or snack).

TDA posts the current reimbursement rates at www.squaremeals.org.

Standard Claiming Calculation

For standard claiming sites, TX-UNPS applies the data on participant eligibility entered by the CE each month to automatically calculate the claiming percentage for each eligibility category—free, reduced-price, or paid—for the month.

Standard Claiming, Rounding

The claiming percentages are carried four decimal places and applied to the total number of reimbursable meals claimed for the month.
When the percentages are applied, the results may include partial meals for one or more of the eligibility categories. If this occurs, standard rounding procedures (five and above round up; four and below round down) are applied to reimbursable meals to be claimed for each category.

After rounding is completed, TX-UNPS will automatically make sure that the total number of meals claimed in the categories matches the total number of reimbursable meals the CE submitted for the month. If an adjustment is needed, it will be made to the paid category.

Increased ISP Mid Cycle
During the second, third, and fourth year of the CEP cycle, TX-UNPS will automatically apply the highest identified student percentage based on the data recorded in the March CEP report each year. The CE may choose to restart a CEP cycle in order to lock in a higher percentage beyond its current cycle. See the *Administrator’s Reference Manual, Section 5, Special Provisions* for more information on this process.

Special Provision, Counting and Claiming for Reimbursable Meals
If a CE is operating CEP or P2 in a non-base year, the claiming percentage for each eligibility category—free, reduced-price, or paid as appropriate for the special provision—is established prior to CE submitting meal counts. Each month the CE operating CEP and P2 in a non-base year submits the total number of reimbursable meals served by type of meal, and the system automatically applies the appropriate claiming percentage for each category.

The CE reports the total count of reimbursable meals served in TX-UNPS. When the CE enters the total number of reimbursable meals served into TX-UNPS for reimbursement, the system will automatically apply the percentages of meals to be reimbursed at the free and paid rates.

*For Example:* If a CEP CE served 25,000 meals during the month of November and had a percentage of reimbursement at the free rate of 91.2% (ISP of 57% x 1.6) and a paid rate of 8.8% as follows.

\[
\begin{align*}
91.2\% & \times 25,000 \times \text{Free Rate} + 8.8\% & \times 25,000 \times \text{Paid Rate} = \text{Total Reimbursement}
\end{align*}
\]

Even though the CE submits monthly reports, CEs must perform these counts on a daily basis to ensure accuracy. See the *Daily Record/Accuclaim* and *Edit Check Record* subsections in this section for additional information on maintaining accurate counts. If the CE has both CEP and non-CEP locations, the CE will use its regular methods for counting and claiming for any location not operating CEP.

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25 See the *Special Situations, Claiming* subsection in this section and the *Administrator’s Reference Manual, Section 5, Special Provision* section for additional information on this topic.
If a site adopts CEP after July 1, the CE cannot retroactively apply CEP claiming percentages for reimbursable meals that were previously claimed under standard claiming at the site.

**Special Provision Claiming, Rounding**

The CE claiming percentage for each category is carried two decimal places and is rounded up or down to one decimal place using standard rounding procedures (five and above round up; four and below round down). Once the claiming percentages are rounded to one decimal place, the paid percentage is adjusted if the sum of the percentages does not equal 100%. For P2 sites that annualize their claiming percentage, see the *P2 Claiming, Percentage for Annualized Claiming Percentages for Non-Base Years* subsection in this section.

When the percentages are applied, the results may include partial meals for one or more of the eligibility categories. If this occurs, standard rounding procedures (five and above round up; four and below round down) are applied to reimbursable meals to be claimed for each category.

After rounding is completed, TX-UNPS will automatically make sure that the total number of meals claimed in the categories matches the total number of reimbursable meals the CE submitted for the month. If an adjustment is needed, it will be made to the paid category.

**CEP, Claiming Percentage for Single Sites**

The claiming percentage for a single site is based on the site’s total number of students identified as eligible without application (identified students) divided by the site’s total enrolled students:26 The result of this calculation is called the identified student percentage (ISP). The ISP is multiplied by the *multiplier factor* to calculate the free claiming percentage. The maximum free claiming percentage is 100 percent. The paid claiming percentage is calculated by subtracting the free claiming percentage from 100 percent. The maximum combined free and paid claiming percentage for CEP is 100 percent.

*Multiplier Factor. USDA has set the multiplier factor as 1.6.*

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26 See *Administrator’s Reference Manual, Section 5, Special Provisions* for additional information on this topic and see the Special Situations, Claiming subsection in this section for additional CEP claiming guidance.
CEP Claiming Percentage for Grouped CEP Sites

The claiming percentage for a group of CEP sites is based on the sum of the total students identified as eligible without application (identified students) divided by the sum of total enrolled students for the group of sites. The result of this calculation is called the identified student percentage (ISP). The ISP is multiplied by the multiplier factor to calculate the free claiming percentage. This calculation is demonstrated in the CEP Claiming Percentage for Grouped Sites Calculation Chart. The maximum free claiming percentage is 100 percent. The paid claiming percentage is calculated by subtracting the free claiming percentage from 100 percent. The maximum combined free and paid claiming percentage for CEP is 100 percent.

CEP Increased Identified Student Percentage

In the second, third, and fourth year of the CEP cycle, TX-UNPS will automatically apply the highest identified student percentage based on the data recorded in the March CEP report for the previous year.

For Example:

<table>
<thead>
<tr>
<th>ISP, Previous Year’s CEP Report</th>
<th>Claiming Percentage, Previous Year’s CEP Report</th>
<th>Claiming Percentage, Claims Applied</th>
</tr>
</thead>
<tbody>
<tr>
<td>School Year 1</td>
<td>56.89</td>
<td>91.024</td>
</tr>
<tr>
<td>School Year 2</td>
<td>55.98</td>
<td>89.568</td>
</tr>
<tr>
<td>School Year 3</td>
<td>58.32</td>
<td>93.312</td>
</tr>
<tr>
<td>School Year 4</td>
<td>58.89</td>
<td>94.224</td>
</tr>
</tbody>
</table>

* The claiming percentage from the prior year continues to apply if the CE’s ISP decreases during the second, third, or fourth year of the cycle unless the CE chooses to restart the 4-year cycle at a lower or higher claiming percentage.

P2 Claiming, Base Year

During the P2 base year, standard procedures for counting and claiming reimbursable meals are followed by the CE. Each day the CE counts the number of reimbursable meals served at each P2 school by eligibility category—free, reduced-price, and paid.

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27 See Administrator’s Reference Manual, Section 5, Special Provisions for additional information on this topic.
P2 Claiming, Non-Base Years

During the non-base year, when the CE submits the total number of reimbursable meals served each month, TX-UNPS automatically applies the blended rate to that number. The blended rate is the assigned percentages for free, reduced-price, and paid meals established the based year. The claiming percentages for each category will not vary from month to month. See the P2 Claiming, Percentage for Annualized Claiming Percentages for Non-Base Years subsection in this section for additional information on claiming related to P2.

P2 Claiming, Percentage for Annualized for Non-Base Years

CE may elect to annualize its claiming percentages by site or CE-wide using the blended rate established during the base year. The blended rate is the assigned percentages for free, reduced-price, and paid meals established in the base year. To exercise this option, the CE must designate participation in the TX-UNPS Application Packet screen for P2 during the application renewal process.

Each month the CE records the total number of reimbursable breakfasts served and total number of reimbursable lunches served at all P2 sites in TX-UNPS. The TX-UNPS system applies the percentage (in decimal form) for each category using the base year claims. The CE does not have to enter claim counts by individual eligibility category—free, reduced-price, or paid.

When the percentage is annualized, the percentage is converted to a decimal carried to the sixth place. If the three eligibility percentages, when converted, do not add to 1.0000 (because the decimals are carried to the 4th place), the paid percentage will be adjusted to make the total of the three categories equal 1.0000.

Annualized Percentage, Schools Adopting Provision 2 on a Different Cycle

A CE may add new Provision 2 schools during the application renewal process. In these cases, TDA manually records the annualized percentages if

1. The CE uses the same data sources for the new P2 school as an existing P2 school.

2. The CE annualizes P2 schools CE-wide/districtwide. The CE must notify TDA to annualize claiming when a new P2 school is added that meets these conditions.

Annualized Percentage and Delayed Operation of P2

If a CE chooses delayed operation, the annualized percentage does not include the month of delay in the calculation for an annualized percentage.
Special Situations, P2 Claiming

Additional Reimbursements Under P2
CEs or sites qualifying for performance-based reimbursement, Severe Need Breakfast, or Severe Need Lunch\(^28\) reimbursement will continue to receive the added reimbursement if operating P2.

Delayed Operation, First Claiming Period
If delayed operation for the first month of operation is approved by TDA, the first claiming period of the school year is not considered part of the base year. At the end of the school year, when the CE’s monthly claim reports are annualized, that month is not included in the calculation. After the base year, all months of operation are included in annualization.

Designated Staff to Submit Reimbursement Claims
When the CE completes its application and the Certificate of Authority for External Users (FND-101) form,\(^29\) it designates an authorized representative to submit claims for the CE. The CE’s representative is given a user identification (user ID) and password to access the electronic claims system in TX-UNPS. By entering the user ID and password, the authorized representative is providing a legal signature on each claim for reimbursement. For this reason, the CE must restrict access to the user ID and password to those individuals with delegated authority to sign claims on the CE’s behalf.

TDA also recommends that CEs have a back-up person designated to submit claims. The back-up person must also be an authorized representative for the CE. Having at least one other staff member as an authorized representative who can submit claims may lessen the chance of submitting a late claim that may be denied because of late submission. The absence of the regularly assigned staff person to submit claims within the required timeframe is not automatically an acceptable reason for submitting a late claim.

\(^{28}\) Severe need lunch is also called two-cent differential.

\(^{29}\) Form available at www.squaremeals.org.
Special Situations, Claiming
The following guidance may assist a CE in addressing special situations in claiming for reimbursement:

Additional Reimbursements
CEs or sites qualifying for performance-based reimbursement, Severe Need Breakfast, or Severe Need Lunch\(^{30}\) reimbursement will continue to receive the added reimbursement if operating CEP or P2.

All Cash Lines
Meals and milk served on an all-cash line may not be claimed for reimbursement even if the same items are offered on another serving line. If certain lines are not made available to all children, including those receiving free or reduced-price meals or free milk and meals, the meals or milk served on those lines must not be claimed for reimbursement.

Alternative Schools or In-School Suspension
CEs operating alternative schools or in-school suspension (ISS) must establish procedures for maintaining eligibility determinations and counting and claiming reimbursable meals. Sometimes, these procedures will vary from those established for regular schools. In all cases, the CE must have a procedure to ensure that only reimbursable meals served to students are claimed.

Whether the alternative school or in-school suspension is located at another site in the CE or at a site in another CE, the site where the student receives the meal and the sending site must agree on which site will claim the meal. See the Visiting Students subtopics that follow for additional information on how these students may be claimed.

CEP, Return to Normal Counting and Claiming
If a CE or site stops operating CEP midyear or at the end of the school year, the CE must switch to normal counting and claiming procedures which includes taking applications for all students who are not directly certified as participating in one of the categorically eligible programs.\(^{31}\)

CEP, Vended Meal Claiming
If a CE operating CEP also provides vended meals to other CEs or schools from other CEs, the meal counts from the other CEs cannot be included in the CE’s CEP claims.

\(^{30}\) Severe Need Lunch is also called Two-Cent Differential. See the Severe Need Breakfast Reimbursement for Reimbursable Meals or Severe Need Lunch Reimbursement for Reimbursable Meals for additional information on this topic.

\(^{31}\) See Administrator’s Reference Manual, Section 4, Eligibility Determination and Section 5, Special Provisions for additional information on this topic.
Meals Prepared for Field Trips
Reimbursable meals consumed on school-sponsored, supervised field trips may be claimed for reimbursement since the meals are prepared by the SNP department and served and consumed as part of a school-related function. A list, roster, or other method of claiming the meals must be used to record the meals students were served. The CE must have a procedure to ensure that only reimbursable meals served to students are claimed.

Non-School Age Children
Younger children who are not school age and who visit the school are not eligible for reimbursable meals.

Offsite Reimbursable Meal
If students attend an offsite facility that does not participate in a meal program, a school may claim reimbursable meals for students enrolled in the school that are served by the SNP during the school’s normal meal time while the students attend offsite work-study or alternative academic program classes. Reimbursable meals in this type of situation may include, but are not limited to, a takeout or sack lunch. The CE must have a procedure to ensure that only reimbursable meals served to students are claimed.

Students in Special Off-Campus Programs
A student who is enrolled at a home campus and attends class at an off-campus location during meal times may participate at the home campus meal service on days when the special program is not in session. In these cases, the home campus may claim meals for reimbursement. The CE must have a procedure to ensure that only reimbursable meals served to students are claimed.

Student Workers
All meals claimed for student workers should be claimed based on the student’s eligibility category. However, the student does have the option to pay for meals even if the student is eligible for free or reduced-price meals. In cases where students who are eligible for free or reduced-price meals choose to pay for meals, the meals must be claimed at the paid rate.
Visiting Students, Different CEs, Non-Special Provision Sites

There are times when students from one CE (sending CE) are served meals by another CE (receiving CE) for either a short-term or a long-term period of time.

For Example: Students from a sending CE are served reimbursable meals by a receiving (hosting) CE during a basketball tournament.

The receiving CE may claim reimbursement for meals served to visiting students,32 or the sending CE may claim reimbursement. The two CEs must agree on which CE will claim reimbursement for visiting students. Both CEs cannot claim reimbursement for the same meal for the same student.

- If the sending CE does not provide eligibility information or if the student is from a CE that does not participate in the SNP, the receiving CE may claim reimbursement for the meals served to the students in the paid category. The sending CE cannot claim reimbursement for the student’s meal if the receiving CE claims the meal.

- If the sending CE provides the receiving CE with a student’s eligibility, the receiving CE may claim reimbursement by eligibility category. The sending CE cannot claim reimbursement for the student’s meal if the receiving CE claims the meal.

- If the receiving CE charges the sending CE for the price of the student’s meals to recoup the cost, the sending CE may claim the student’s meal. The sending CE cannot claim reimbursement for the student’s meal if the receiving CE claims the meal.

Visiting Students, Same CE, Non-Special Provision Sites

When a student from one site visits another site in the same CE and is served a meal, the two sites should determine ahead of time how the meals will be claimed, so the meal is claimed by one site only. The student’s meal is claimed according to the student’s eligibility determination.

Visiting Students, Universal Free Feeding Site in the Same CE

When a student from a universal free feeding site33 visits a standard counting and claiming site in the same CE, the two sites should determine ahead of time how the meals will be claimed, so the meal is claimed by one site only. The student’s meal is claimed according to the student’s eligibility determination.

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32 Include this information in daily record or Accuclaim report as described in the Accuclaim subsection in this section.
33 In this case, universal free means the CE has chosen to provide meals at no cost to the student. The CE must still determine the eligibility for students and claim student reimbursable meal according to their eligibility.
Visiting Students, Universal Free Feeding Site in Another CE
When a student from a universal free feeding site visits a standard counting and claiming site in another CE, the two CEs should determine ahead of time how the meals will be claimed, so the meal is claimed by one site only. The student’s meal is claimed according to the student’s eligibility determination. If the sending CE does not provide the eligibility information, the meal must be claimed as paid.

Visiting Students, Special Provision Sites
Special Provision eligibility is associated with the site, not the student. However, USDA does provide flexibility related to Special Provision sites when reimbursable meals for visiting students are claimed.

The sending and receiving sites should determine ahead of time how the meals will be claimed. In all cases, only one site may claim the reimbursable meal for the student.

<table>
<thead>
<tr>
<th>If a student attending a Special Provision site visits another Special Provision site in the same CE...</th>
<th>The receiving site must serve the student a reimbursable meal at no charge. The receiving site may claim the meal as free. The sending site cannot claim reimbursement for the student’s meal if the receiving site claims the meal.</th>
</tr>
</thead>
<tbody>
<tr>
<td>If a student attending a Special Provision site visits another Special Provision site in a different CE...</td>
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</tr>
<tr>
<td>If a student attending a Special Provision site visits a Non-Special Provision site in the same CE...</td>
<td>The receiving site should serve the student a reimbursable meal at no charge. The receiving site may claim the reimbursable meal as follows: If one student, the receiving site may claim the reimbursable meal as free. If multiple students, the receiving site may claim the students’ reimbursable meals using the sending Special Provision site’s established claiming percentages. The sending site cannot claim reimbursement for the student’s meal if the receiving site claims the meal.</td>
</tr>
</tbody>
</table>

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34 When a site is in a P2 base year, the standard guidance for visiting students is used.
35 If carryover applies during the time the meal is served, CEP carryover requirements apply. See Administrator’s Reference Manual (ARM), Section 4, Determining Eligibility for additional information on carryover.
If a student attending a Special Provision site visits a Non-Special Provision site in a different CE...

The receiving site should serve the student a reimbursable meal at no charge. The receiving site may claim the reimbursable meal\(^{36}\) as follows:

- **If one student**, the receiving site may claim the reimbursable meal as free.
- **If multiple students**, the receiving site may claim the students’ reimbursable meals using the sending Special Provision site’s established claiming percentages.

The sending CE cannot claim reimbursement for the student’s meal if the receiving CE claims the meal. The sending CE may reimburse the non-Special Provision site the value of any student meal claimed as paid or reduced-price.

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**Weekend Meal Service**

Breakfast and lunch meals may be served and claimed on Saturday if a CE holds classes on Saturday that are part of the CE’s regular instructional program where students are required to attend Saturday classes. Weekend meals cannot be claimed if the meals are served during a school-affiliated extracurricular event or activity, such as football, band, or choral activity.\(^{37}\)

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**Performance-Based Reimbursement for Reimbursable Meals**

CEs that have demonstrated compliance with the meal pattern are certified to receive an additional performance-based reimbursement for each reimbursable lunch served (free, reduced-price, and paid).\(^{38}\) This additional reimbursement applies to NSLP and SSO. The amount a CE receives for performance-based reimbursement is subject to change each year. Current performance-based reimbursement rates are posted at [www.squaremeals.org](http://www.squaremeals.org).

Previously Certified Sites No Longer Eligible for Performance-Based Reimbursement

If a CE is determined to be out of compliance with the meal pattern requirements, it will no longer earn the performance-based reimbursement. When the CE is again certified as in compliance with the meal pattern, the performance-based reimbursement will restart.\(^{39}\)

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\(^{36}\) If carryover applies during the time the meal is served, CEP carryover requirements apply. See *Administrator’s Reference Manual (ARM)*, Section 4, Determining Eligibility for additional information on carryover.

\(^{37}\) See *Administrator’s Reference Manual, Section 26, Residential Child Care Institutions* for additional information on weekend meal service specific to this type of entity.

\(^{38}\) See the *Administrator’s Reference Manual (ARM), Section 2C, Certification for Performance-Based Reimbursement* for additional information on this topic.

\(^{39}\) The Contact Information for the Texas Department of Agriculture (TDA), Food and Nutrition page at the beginning of this section provides detailed information on how to contact TDA.
Certification for New CEs

New CEs are required to become certified with the meal pattern as part of the application process. Once certified, the CE will receive performance-based reimbursement for each reimbursable lunch served.

Severe Need Breakfast Reimbursement for Reimbursable Meals

Severe Need Breakfast reimbursement was established to provide additional support to CEs with populations of high economic need. Sites in which 40 percent or more of the reimbursable lunches served in the second preceding year were free or reduced-price are eligible to receive the Severe Need Breakfast reimbursement in addition to the standard breakfast reimbursement rate. The percentage to qualify for Severe Need Breakfast cannot be rounded up.

Calculating Site Claiming Percentage for Severe Need Breakfast Reimbursement

\[
\text{Site Claiming Percentage} = \frac{\text{Site Total Number of Students Qualifying for Free or Reduced-Price Meals}}{\text{Site Total Enrollment}}
\]

If the site claiming percentage is equal to or greater than 40%, the site is eligible for Severe Need Breakfast Reimbursement.

CEs that qualify for and have applied for Severe Need Breakfast reimbursement will receive the reimbursement amount for the eligible sites in addition to the standard reimbursement for each reimbursable breakfast meal served for SBP and SSO. A CE may have sites that receive Severe Need Breakfast reimbursement and other sites that do not.

CEP Special Provision Site

Severe Need Breakfast reimbursement for CEP sites is based on individual site data. For CEP sites, each site’s free claiming percentage is used to determine eligibility for Severe Need Breakfast. If the site is in a group, the CE must calculate the individual site’s free claiming percentage to determine if the site is eligible for Severe Need Breakfast.

To determine an individual site’s free claiming percentage multiply the site’s individual identified student percentage by the Multiplier Factor (1.6).^40

Calculating the Claiming Percentage for an Individual CEP Site (Grouped Site)

\[
\text{Individual Site Claiming Percentage} = \text{Site Identified Student Percentage (ISP)} \times 1.6 \text{ (Multiplier Factor)}
\]

If the site claiming percentage is equal to or greater than 40%, the site is eligible for Severe Need Breakfast Reimbursement.

^40 For more information on Community Eligibility Provision, see Administrator’s Reference Manual, Section 5, Special Provisions.
SSO Site Location
The CE will receive the same Severe Need Breakfast reimbursement rate for nonschool SSO sites as it does for the SSO school sites.

Nonschool SSO Site
A nonschool site that is located within the attendance zone of a site that is eligible for Severe Need Breakfast will qualify for Severe Need Breakfast when it is an SSO site.

Outside of Jurisdiction
If the CE is operating a site outside of its jurisdiction, the CE will receive the same NSLP reimbursement rates that the site earns during the regular school year.

To Apply for Severe Need Breakfast
The CE must send a letter (or email) to TDA requesting Severe Need Breakfast reimbursement.

Amount of Reimbursement
The amount a CE receives for Severe Need Breakfast reimbursement is subject to change each year. Current Severe Need Breakfast reimbursement rates are posted at www.squaremeals.org.

Sites Receiving Severe Need Breakfast Reimbursement Whose Percentage Falls Below 40 Percent
If a site falls below 40 percent, the site is not eligible for Severe Need Breakfast reimbursement. However, the CE may requalify sites for other school years if 40 percent or more of the reimbursable lunches served for three claims during the year were free or reduced price. In this case, the CE must send a letter (or email) to TDA requesting Severe Need Breakfast reimbursement.

New Sites
When a new site opens, the CE may not have participation data from previous years that reflect the site’s current population, so the CE may not be able to demonstrate that the site is eligible for Severe Need Breakfast.

41 The letter may be submitted by email to the address listed on the Contact Information for the Texas Department of Agriculture (TDA), Food and Nutrition page at the beginning of this section.
42 The letter may be submitted by email to the address listed on the Contact Information for the Texas Department of Agriculture (TDA), Food and Nutrition page at the beginning of this section.
However, in the following situations, data from the second preceding year for a new school may be used to establish eligibility for Severe Need Breakfast reimbursement:

- A site changes its name with no change in location or student membership
- A site moves to a new building with no changes in the student membership
- A combination of a change in name and move to a new building
- Two or more schools identified as having severe need (40 percent of students served free or reduced-price lunches) combine the entire student enrollment from both sites into one site

When the CE determines that a new site is eligible for Severe Need Breakfast, the CE must send a letter (or email) to TDA requesting the Severe Need Breakfast reimbursement.43

In instances where participation data from the second preceding year is not available, a new site may demonstrate that it qualifies or the Severe Need Breakfast reimbursement if the site serves at least 40 percent of its lunches free or at a reduced price for the first three claims for the current year. The CE must send a letter to TDA requesting Severe Need Breakfast reimbursement.44 In these cases, the Severe Need Breakfast reimbursement is applied retroactively to the three months that were used to establish the site’s eligibility. When the CE has made the determination that a site is eligible for Severe Need Breakfast, the CE must send a letter (or email) to TDA requesting the Severe Need Breakfast reimbursement.45

**Severe Need Lunch Reimbursement (Two Cent Differential) for Reimbursable Meals**

Severe Need Lunch reimbursement was established to provide additional support to CEs with populations of high economic need. CEs in which 60 percent or more of the reimbursable lunches served in the second preceding year were free or reduced-price are eligible to receive

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43 The letter may be submitted by email to the address listed on the Contact Information for the Texas Department of Agriculture (TDA), Food and Nutrition page at the beginning of this section.

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45 The letter may be submitted by email to the address listed on the Contact Information for the Texas Department of Agriculture (TDA), Food and Nutrition page at the beginning of this section.
the Severe Need Lunch reimbursement. The percentage to qualify for Severe Need Lunch cannot be rounded up.

### Calculating CE-Wide Claiming Percentage for Severe Need Lunch Reimbursement
(Using Data from the Second Preceding Year)

| CE Total Number of Students Qualifying for Free or Reduced-Price Meals for All Sites | + | CE Total Enrollment | = | CE-Wide Claiming Percentage
If the CE-wide claiming percentage is equal to or greater than 60%, all sites in the CE are eligible for Severe Need Lunch Reimbursement. |

**Special Provision Site**
Since Severe Need Lunch is based on CE-wide data, CEs with CEP sites must calculate the number of students that qualify for free meals at each CEP site in order to determine the CE’s total number of students qualifying for free or reduced-price meals for all sites. For individual CEP sites and grouped CEP sites, the CE will use each individual site’s free percentage to calculate the number of students eligible for free meals for each site.46

To determine the number of students eligible for free meals at a site, the CE will (1) calculate the individual site’s free claiming percentage by multiplying the site’s individual identified student percentage by the Multiplier Factor (1.6) and (2) use the site’s free claiming percentage to calculate the number of students eligible for free meals for the site.

### Calculating Total Number of Students Qualifying for Free Meals for Individual CEP Sites
(Using Data from the Second Preceding Year)

| Site Identified Student Percentage (ISP) | × | 1.6 (Multiplier Factor) | = | Individual Claiming Percentage for Site |
| Total Enrollment for Site | × | Individual Claiming Percentage for Site | = | Total Number of Students Qualifying for Free Meals for Site |

Each CEP site’s total number of students qualifying for free meals is used in calculating the CE-wide claiming percentage.

**SSO Site Location**
The CE will receive the same reimbursement rate for nonschool SSO sites located within the CE’s attendance boundaries as it does for the SSO school sites.

**Outside of Jurisdiction**
If the CE is operating a site outside of its jurisdiction, the CE will receive the same NSLP reimbursement rates that the site earns during the regular school year.

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46 For more information on Community Eligibility Provision, see Administrator’s Reference Manual, Section 5, Special Provisions.
To Apply for Severe Need Lunch
The CE must send a letter (or email) to TDA requesting Severe Need Lunch reimbursement.47

Amount of Reimbursement
The amount a CE receives for Severe Need Lunch Reimbursement is subject to change each year. Current Severe Need Lunch reimbursement rates are posted at www.squaremeals.org.

CEs Whose Percentage Falls Below 60 Percent
If a CE’s claiming percentages falls below 60 percent, the CE is not eligible for Severe Need Lunch reimbursement. However, the CE may requalify if 60 percent or more of the reimbursable lunches served for three claims during the year were free or reduced price. In this case, the CE must send a letter (or email) to TDA requesting Severe Need Lunch reimbursement.48

New CEs
When a new CE opens, the CE may not have participation data from previous years that reflect the CE’s current population, so the CE may not be able to demonstrate that the CE is eligible for Severe Need Lunch.

However, in the following situations, data from the second preceding year for a new CE may be used to establish eligibility for Severe Need Lunch reimbursement:

- A CE changes its name with no change in location or student membership
- A CE moves to a new building with no changes in the student membership
- A combination of a change in name and move to a new building
- Two or more schools that served 60 percent or more free or reduced price lunches combine the entire student enrollment from both sites into one CE

When the CE determines that a new CE is eligible for Severe Need Lunch, the CE must send a letter (or email) to TDA requesting the Severe Need Lunch reimbursement.49

47 The letter may be submitted by email to the address listed on the Contact Information for the Texas Department of Agriculture (TDA), Food and Nutrition page at the beginning of this section.
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49 The letter may be submitted by email to the address listed on the Contact Information for the Texas Department of Agriculture (TDA), Food and Nutrition page at the beginning of this section.
In instances where participation data from the second preceding year is not available, a new CE may demonstrate that it qualifies or the Severe Need Lunch reimbursement if the CE serves at least 60 percent of its lunches free or at a reduced price for the first three claims for the current year. In these cases, the Severe Need Lunch reimbursement is applied retroactively to the three months that were used to establish the CE’s eligibility. When the CE has made the determination that it is eligible for Severe Need Lunch, the CE must send a letter (or email) to TDA requesting the Severe Need Lunch reimbursement.50

Reimbursement Procedures

While the SNP programs operate on a school year (SY) calendar—July 1 to June 30, the submission of claims follows the federal fiscal year—October 1 to September 30. CEs must submit meal counts by eligibility category by site for reimbursement. TDA no longer accepts consolidated site claims from CEs. Claims submitted on or before the 10th of each month receive the most prompt reimbursement. CEs must submit claim for reimbursable meals served no later than 60-calendar days after the last day of the claim month.

60-Calendar Day Rule

Federal regulations governing the SNP require that claims for reimbursement be submitted to TDA within 60-calendar days of the claim month. This is called the 60-Calendar Day Rule. TDA does not reimburse claims after 60 calendar days except as described in Late Claim subsection in this section. The 60-Calendar Day Rule Chart provides the timeframe for submitting claims.

<table>
<thead>
<tr>
<th>Month</th>
<th>Last Day for Claim Submission</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>April 1 (Leap Year – March 31)</td>
</tr>
<tr>
<td>February</td>
<td>April 29</td>
</tr>
<tr>
<td>March</td>
<td>May 30</td>
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<td>April</td>
<td>June 29</td>
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<td>May</td>
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<td>September</td>
<td>November 29</td>
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<tr>
<td>October</td>
<td>December 30</td>
</tr>
<tr>
<td>November</td>
<td>January 29</td>
</tr>
<tr>
<td>December</td>
<td>March 1 (Leap Year – February 29)</td>
</tr>
</tbody>
</table>

50 The letter may be submitted by email to the address listed on the Contact Information for the Texas Department of Agriculture (TDA), Food and Nutrition page at the beginning of this section.
The 60-Calendar Day Rule timeframe is applicable to all 12 months of the year. In applying the 60-Calendar Day Rule, the following guidance will be helpful:

1. **Accurate 60-Calendar Day Rule.** TDA does not reimburse claims submitted after 60 calendar days following the last day of the claim month.  

2. **Weekends/Holidays.** If the 60th day is on a weekend or holiday, the claim must be received no later than midnight on the next TDA operating day following the weekend day or holiday.

3. **Summer Months.** CEs need to be sure that any claims for the summer months are submitted within the 60-day time limit.

4. **Unusual Number of Operating Days in a Month.** If the first or last month of SNP operations for any year contains 10 operating days or fewer, a CE may add that month’s claim to the appropriate adjacent month’s claim for reimbursement with the exception of adding the claims for June and July.

5. **June/July.** A CE may not combine the claims for June and July if it has an unusual number of operating days—less than 10 operating days during the month.

6. **Month of Review.** For an AR, the month of review for claims is the month the last claim was filed. If the CE has not filed its claim for the previous month, the reviewer will look at all information from the month the last was claim filed and all information between that claim and the day of the review.

**Effective Date for Eligibility Determination**

CEs have the option to make the effective eligibility date (1) the date the application was received by the CE or (2) the date a student’s categorical eligibility is designated as approved by the administering agency. If the CE uses one of these options, the CE may adjust its claim for all eligibility determinations made under the option if reimbursable meals were claimed as paid or reduced-price and later determined to be reduced-price or free as long as (1) the CE has a method in place to refund the overpayments to students or households, and (2) the claim is adjusted as described in 60-Calendar Day Rule subsection of this section.

[NOTE: CEs that adopt one or both of these effectiveness date options should ensure that the determining or reviewing official is timely in making eligibility determinations in order to insure that updated claims can be filed as quickly as possible.]

**Response to Audit Findings**

If audit findings indicate that the CE has submitted claims for reimbursement that are incorrect, the CE must adjust the impacted claims and take corrective action to

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51 See the Late Claim subsection in this section for additional information and the one exception to this policy.

52 See the Administrator’s Reference Manual (ARM), Section 4, Determining Eligibility for additional information on this topic.
prevent further violations. In correcting previous claims because of an audit finding, the adjustment may be upward or downward.

When an audit finding results in the need for an upward or downward claim adjustment, the 60 calendar day claim rule is suspended. If the CE does not adjust its claims and/or take appropriate corrective action, TDA may take fiscal action for any violations found during an audit. In these situations, CEs must consult TDA before making a claim adjustment.

Adjusted Claims
If TDA processes an adjusted claim for a month in the current federal fiscal year—October 1 to September 30, TDA will reconcile any overpayment or underpayment against any outstanding claims for the current federal fiscal year. If the outstanding claims are not sufficient to reconcile the adjusted claim, TDA will process a request for payment for any underpayment and require the CE to submit any remaining overpayment. However, CEs should not send unsolicited refund checks to the TDA.

Downward Adjustments
The 60-Calendar Day Rule does not apply to downward adjustments. However, a downward adjustment or overclaim must be made for the overclaim month within the federal fiscal year in which the overclaim month occurs. When the adjustment of a claim is made to decrease the amount of a submitted reimbursement claim and to return funds to TDA—an overclaim, the following guidelines are used:

- **Electronic Submission of Adjustment by CE.** When a downward adjustment of funds is discovered by a CE, the CE must submit its adjusted claim electronically via TX-UNPS or contact TDA for further instructions at (877) TEX-MEAL.
- **Administrative Review (AR).** TDA may downward adjust a claim as a result of an administrative review at any time.
- **Additional Review Related to Financial Issues.** TDA may downward adjust a claim as a result of an additional review related to financial issues at any time.

Repeated Adjusted Claims Within the 60-Calendar Day Rule Timeframe
TDA will suspend payments if repeated adjusted claims are submitted. The suspension will remain in effect until the CE demonstrates that it has procedures in place to produce a final claim for each month on time.
Upward Adjustments
When an adjustment of a claim is made to increase the amount of a submitted reimbursement claim for an underclaim, the following guidelines are used:

- **Within the 60-Calendar Day Rule Timeframe.** CEs may submit an adjusted claim through TX-UNPS for an upward adjustment as long as the claim is completed within 60 calendar days of the last day of the claim month. Upward revisions that are not received within the 60-day rule are not eligible for reimbursement.

- **After the 60-Calendar Day Rule Timeframe.** If a CE determines that an upward adjustment is warranted, and the 60-Day Calendar Rule timeframe has passed, the CE should contact TDA at (877) TEX-MEAL for instructions.

- **Administrative Review (AR).** TDA may upward adjust a claim as a result of an administrative review at any time.

- **Additional Review Related to Financial Issues.** TDA may upward adjust a claim as a result of an additional review related to financial issues at any time.

Late Claim

One-Time Exception Payment Provision
A late claim is one received by TDA more than 60 calendar days after the last day of the claim month. A one-time exception payment provision may be used for one specific month within a 36-month time period for each USDA Child Nutrition Program that a CE administers. The CE may choose the claim month for which the one-time exception payment provision is used.

The CE must take the following actions to apply for the One-Time Exception Payment Provision:

- **Corrective Action Plan.** A late claim is classified as program noncompliance; therefore, the CE must submit an approvable corrective action plan (CAP) to TDA that includes the following information about its claim:
  - Reason for submitting the late claim
  - Actions to be taken to avoid repetition of the situation linked to the late claim submission
  - Actions to be taken to avoid any future late claim submission from the same or other causes
  - Signature of an authorized representative designated to act on the CE’s behalf
Once the CE has submitted an approved CAP, TDA will determine if it is eligible for the one-time exception payment provision.

- **Approved Corrective Action Plan.** If TDA approves the CAP, the CE has the following options:

  | If the CE has not used its one-time exception payment provision within the last 36-months… | Option 1: The CE may…request to use the one-time exception payment for the claim. | Option 2: The CE may…decide to save its one-time exception and not apply it to the claim submitted for that month. |

**Late Claim Exception for Good Cause**

If a CE has already used its One-Time Exception Payment Provision late claim, TDA will deny payment of the claim. However, the CE may request in writing an exception for *good cause* that demonstrates that the late-claim noncompliance occurred because of circumstances beyond its control.

- **Good Cause.** Circumstances that may be considered as *good cause* include the following:
  - Catastrophic incident such as a tornado, flood, or fire
  - Life-threatening injury or illness to the person responsible for submitting the claim

However, catastrophic incidences, life-threatening injuries, or illnesses *do not automatically entitle* the CE to be granted a good-cause exception. The responsibility is on the CE to demonstrate how the catastrophic incident, life-threatening injury, or illness caused a situation that made submitting the claim within 60 calendar days unreasonable or impossible.

- **Not Considered Good Cause.** Circumstances that would *not* be considered *good cause* include the following:
  - Absence of personnel on the 60th calendar day, for reasons other than a life-threatening injury or illness
    
    *NOTE: CEs are expected to have a backup plan for submitting claims. This includes having more than one staff member designated and trained to perform this task.*
  - TX-UNPS is unavailable for electronic filing
  - Malfunction of power or equipment at CE facility
  - Failure to get the claim submitted through TX-UNPS by the 60th calendar day
Late Claim Exception for Good Cause Procedure

In these cases, the following guidance will apply to an exception for good cause:

- TDA will consider each good-cause exception request on a case-by-case basis.
- If TDA agrees that good cause exists, the claim will be forwarded to USDA. USDA will determine if the claim will be paid.
- If TDA does not agree that good cause exists, the claim will be denied and will not be forwarded to USDA.
- CEs cannot appeal either the non-payment of a claim by USDA’s or TDA’s ruling regarding good cause.

Claims, Automated Accuclaim Error Messages

When a CE submits a claim, TX-UNPS automatically analyzes the claim to determine if the number of free or reduced-price meals served exceeds the Attendance Factor for the CE. If errors are found, they are called Accuclaim Errors. 53

The Attendance Factor is the sum of daily attendance for the month divided by the number of operating days, which is divided by the highest daily total enrollment for the claim month.

The following chart illustrates how the Attendance Factor is calculated.

<table>
<thead>
<tr>
<th>Average Daily Attendance (ADA) for the Month</th>
<th>Highest Daily Total Enrollment for the Month</th>
<th>Attendance Factor for the Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sum of Daily Attendance for Month + Number of Operating Days = ADA</td>
<td>Highest Daily Total Enrollment for the Month = Attendance Factor for the Month</td>
<td></td>
</tr>
<tr>
<td>22,626 + 18 = 1,257 + 1,425 = 0.8821</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

This calculation should be completed and recorded at the end of each month.

When an Accuclaim error is found on the claim submitted through TX-UNPS, a message appears that advises the CE that the claim appears to have a discrepancy or problem. The CE is expected to research the validity of the claim and make any adjustments needed. If the discrepancy or problem is not resolved, the Accuclaim error may require an upward or downward claim adjustment.

53 See the Accuclaim subsection in this section for additional information.
Counting and Claiming When a CE’s Funds Are Placed on Financial Hold

If a CE’s funds are placed on financial hold, the CE must continue to submit claims on a timely basis (as described in this section) in order for the CE to receive reimbursement for meals served when the financial hold is removed. If the CE does not submit claims as required by food and nutrition procedure, the CE will not be paid for reimbursable meals served during the financial hold period when the financial hold is removed.

Daily Record/Accuclaim Form

The Accuclaim process was developed to improve the accuracy and accountability of reimbursement claims. Proper implementation of the Accuclaim regulations, which include edit checks and onsite reviews, will ensure that the CE has an accurate system of counting and claiming and help to prevent the necessity for an upward adjustment for an underclaim or a downward adjustment for an overclaim.

Edit Check Record

The CE must use the Daily Record/Accuclaim Form or the Special Milk Program Worksheet form or a similar locally-developed form for each site where meals are served to

- perform a daily edit check and
- create a monthly edit check summary.

The information collected on this form allows the CE to compare the percentage of free, reduced-priced, and paid meals claimed at each site to the number of students eligible to participate in the program at each site. Although this information may be used for a variety of purposes, it is also used to help the CE identify potential claiming inaccuracies. Edit checks, and specifically the information about percentages of participation, are reviewed during the AR process.

Accuclaim reports contain following types of information:

- **Served Students.** Daily and monthly total number of reimbursable meals or milk served to students by eligibility category and type of meal are captured through the Accuclaim/Edit Check form.

- **Served Adults.** Daily and monthly total number of meals or milk served to adults is captured through the Accuclaim/Edit Check form.

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54 Form available at [www.squaremeals.org](http://www.squaremeals.org). CEs operating one of the special provisions must use the daily record/Accuclaim specific to the provision.
Average Daily Participation (ADP). Monthly average of students participating in the meal program that were served a reimbursable meal by meal type—breakfast, lunch, or snack—and category—free, reduced-price, or paid. This number is compared to the Attendance Factor to help identify possible errors in reporting.

Attendance Factor. Monthly average of students in attendance at the site divided by number of operating days for the claim month—This number is compared to ADP to help identify possible errors in reporting.

Daily Record/Accuclaim Form for NSLP and SBP Feeding Sites Operating the Community Eligibility Provision (CEP) or Provision 2 (P2)

TDA has modified the daily record/accuclaim forms for those CEs operating the Community Eligibility Provision (CEP) or Provision 2 (P2). These modified forms—Daily Record/Accuclaim Form—Community Eligibility Provision (CEP) and Daily Record/Accuclaim Form—Provision 2 (P2)—will assist these CEs in ensuring the accuracy of their claims.\(^{55}\)

Daily Record/Accuclaim Form for NSLP and SBP Sites Participating in the NSLP or SBP During the Summer

If a CE is providing meals as an extension of NSLP or SBP for an academic summer program that is not part of the Seamless Summer Option (SSO) program, the CE must continue to conduct edit checks for meals served.

Daily Record/Accuclaim Form Results

The Daily Record/Accuclaim Form\(^{56}\) assists the CE in ensuring accuracy by

- comparing the reported number of meals or milk served to the site’s ADP and
- providing a tool for the site to compare the number of meals or milk served to the site’s daily reimbursement claims.

Discrepancies or potential problems can be resolved through further investigation. Any findings should be adjusted on edit check forms and documented.\(^{57}\)

\(^{55}\) Form available at www.squaremeals.org. CEs operating one of the special provision programs must use the daily record/Accuclaim form specific to the provision.

\(^{56}\) Form available at www.squaremeals.org.

\(^{57}\) See the Records Retention, Counting and Claiming subsection in this section for additional information on this topic.
The *Edit Check Chart* demonstrates the possible issues the Accuclaim process can reveal and actions to take when the issue arises.

<table>
<thead>
<tr>
<th>Possible Issues</th>
<th>Actions to Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reported Number Exceeds the Number of Approved Students</td>
<td>CE needs to review the attendance records and procedures used to code eligibility to reach a correct count.</td>
</tr>
<tr>
<td>Daily number of free and reduced-priced meals claimed exceeds number of students approved for free and reduced-priced meals.</td>
<td></td>
</tr>
<tr>
<td>Reported Number in an Eligibility Category Exceeds Number of Approved Students in that Category</td>
<td>CE needs to recheck the attendance numbers and document the reason why its meal counts are correct.</td>
</tr>
<tr>
<td>Number of meals claimed by eligibility category exceeds the number of students in attendance by category.</td>
<td></td>
</tr>
<tr>
<td>Reported Numbers Appear Repetitive or Patterned</td>
<td>CE needs to recheck the attendance numbers and coding procedures to determine if the correct numbers have been reported.</td>
</tr>
<tr>
<td>Number of meals served is the same at lunch and breakfast or is the same for multiple days for lunch or breakfast.</td>
<td></td>
</tr>
<tr>
<td>Reported Percentage Exceeds the Estimated Attendance Percentage</td>
<td>CE needs to review attendance records to determine maximum number of students by category who were present at school on the day of discrepancy.</td>
</tr>
<tr>
<td>Percentage of free and reduced-priced meals claimed exceeds estimated percentage in attendance.</td>
<td></td>
</tr>
</tbody>
</table>

### Onsite Monitoring Review

CEs that operate in more than one site are required to conduct onsite monitoring reviews of their serving sites for the following programs:

**National School Lunch Program, Standard Counting and Claiming**

- **Required:** At least once annually prior to February 1st of each school year
- **Recommended:** Every month
- **Form:** Onsite Monitoring Form—National School Lunch Program (NSLP)

**National School Lunch Program, Community Eligibility Provision**

- **Required:** At least once annually prior to February 1st of each school year
- **Recommended:** Every month
- **Form:** Onsite Monitoring Form | Community Eligibility Provision (CEP)

**National School Lunch Program | Provision 2 (P2)**

- **Required:** At least once annually prior to February 1st of each school year
- **Recommended:** Every month
- **Form:** Onsite Monitoring Form | Provision 2 (P2)
School Breakfast Program

**Required**: At least once prior to February 1st of each school year for fifty percent of the sites operating SBP each year, i.e., every site is reviewed every other year

**Recommended**: Every month

**Form**: Onsite Monitoring Form | School Breakfast Program (SBP)

Afterschool Care Program

**Required**: Within the first four weeks of starting snack service each school year and a second time before the end of the school year

**Recommended**: Every month

**Form**: Onsite Monitoring Form | Afterschool Care Program (ASCP)

Child and Adult Care Food Program At Risk (CACFP At Risk)

**Required**: At least three times each year with no more than six months between reviews

**Recommended**: Every month

**Form**: CACFP-At-Risk Afterschool Care Centers Review (Form H1606-AT)

Seamless Summer Operation

**Required**: At least once annually during operation

**Recommended**: Every month

**Form**: Onsite Monitoring Form — National School Lunch Program (NSLP)

The forms used for onsite monitoring reviews are available at [www.squaremeals.org](http://www.squaremeals.org).

An onsite review should ensure, at a minimum, that the following requirements are met:

- The counting system is consistent with the CE’s policy statement included in its approved *Policy Statement for Free and Reduced-Price Meals, Attachment B: Meal Count/Collection Procedure(s)*.\(^{58}\)
- The counting system, as implemented, yields the actual number of reimbursable free, reduced-price, or paid meals served for each day of operation.
- The counting system prevents overt identification of students receiving free and reduced-price meals.
- The system provides for adequate monitoring to ensure that only reimbursable meals are counted.

If the review discloses problems with a site’s meal counting or claiming procedures, the CE must ensure that the feeding site develops and implements a corrective action plan (CAP). The plan should be in writing and developed jointly by the school nutrition program (SNP).

\(^{58}\) See Administrator’s Reference Manual (ARM), Section 2, Application and Agreement for additional information on this form.
director and the CE’s foodservice supervisor, director or whoever performed the review. It should detail the corrective action necessary to bring the feeding site into compliance and assign responsibility for implementing the plan. The CE must conduct a follow-up onsite review within 45 calendar days of the onsite monitoring review to determine if the corrective action resolved the problems and take additional actions as necessary to correct the issue.

This requirement does not apply to the Special Milk Program.

**Additional Resources**

The following forms, which can be found at [www.squaremeals.org](http://www.squaremeals.org), will assist CEs in the implementation of a counting and claiming system.

- CACFP-At-Risk Afterschool Care Centers Review (Form H1606-AT)
- Daily Record/Accuclaim Form
- Daily Record/Accuclaim Form—Community Eligibility Provision (CEP)
- Daily Record/Accuclaim Form—Provision 2 (P2)
- Monthly by Classroom Coded List Form
- Onsite Monitoring Form—National School Lunch Program (NSLP)
- Onsite Monitoring Form—School Breakfast Program (SBP)
- Onsite Monitoring Form—Afterschool Care Program (ASCP)
- Onsite Monitoring Form—Community Eligibility Provision (CEP)
- Onsite Monitoring Form—Provision 2 (P2), Year 2 and Following Years
- Onsite Monitoring Form—Seamless Summer Option (SSO)
- Special Milk Worksheet
- Weekly/Monthly Number Coded List Form

**Records Retention**

Public and charter schools must maintain records for a period of five years. Private schools, other nonprofit organizations, and residential child care institutions (RCCIs) must maintain records for three years.

**Point of Service (POS) System**

Many schools use a vendor to provide their point of service system. While CEs have the option to choose any vendor that meets their needs, they must ensure that (1) the POS system is able to retain all required documentation as described in this section and other sections of the *Administrator’s Reference Manual (ARM)*, including, but not limited to, *Section 4, Determining Eligibility; Section 5, Special Provisions; and Section 6, Verification*, or (2) the CE maintains all required documentation by another method. That method may be electronic or paper.

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**Information Box 3**

**Records Retention**

State Board of Education policies require public and charter schools to maintain records for a period of five years.

Private schools, other nonprofit organizations, and RCCIs maintain records for three years.
Record Recovery System

Counting and claiming records can be lost for a variety of reasons, including, but not limited to, electronic system failure, software malfunction, unexpected disaster, and human error. To ensure that counting and claiming documentation is retained, CEs must have a method to recover or back up their records. Recovery or backup methods may be electronic or paper.

If the CE uses a POS vendor, TDA recommends that the CE contact the POS vendor for assistance about the best way to create a recovery or backup system for the CE’s counting and claiming records.

CEs must develop an effective system of retaining and maintaining records related to counting and claiming that includes the retention of the following information:

- Records demonstrating the accuracy of the counting and claiming system
- Rosters, sign in sheets if appropriate, daily and monthly cumulative totals for students receiving meals, snacks, or milk
- Records reflecting total meals served which includes documentation that links specific students to claims for meals or milk

[NOTE: CEs should print their Direct Certification lists from TX-UNPS before the end of the school year. These lists are not retrievable in TX-UNPS after the current year ends.]

Participation Records and Reports

CEs are required to retain the following records:

- Master lists or rosters, including student eligibility status and categorical designation and when changes to eligibility are made, if applicable. This applies to electronic records systems or manual (paper) systems.
- Daily records for coding and counting procedures for meals and milk served by eligibility category including the following:
  - Coding lists or documents used as category identifiers
  - Electronic cash register counts if cash register reading is used for accounting purposes
  - Prepaid tracking checklists when tracking of prepaid meals is done after meal service, not at the time of service
- Onsite monitoring forms

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[^59]: See Administrator’s Reference Manual (ARM), Section 4, Determining Eligibility for additional information on maintaining eligibility information.
If a CE uses a food service management company (FSMC) or manages its eligibility records using vended software, the CE is responsible for ensuring the company follows all required regulations.

**Daily Participation Report**

Each site is required to create a daily participation report. The recording method used must ensure that correct meal counts by eligibility category can be easily read, edited, and consolidated into an accurate monthly claim for reimbursement.

The CE must be able to provide complete records for each meal service for each site, including reimbursable meals and all food and beverages that are not part of the reimbursable meal. This report must include, but is not limited to, the following information:

- The total number of reimbursable meals by eligibility category—free, reduced price, and paid; total servings of food and beverages that are not part of a reimbursable meal; or milk served in each category—free, reduced-price, and paid.
- The remaining balance of prepaid meal payments for each individual student that pays for meals.

In all cases, the recordings of the cashier at the POS must be reflected in the site’s daily participation report.

**Claiming Records**

CEs are required to retain the following records:

- All documents that support claims submitted.
- Documentation of the specific to number of reimbursable meals or milk claimed for visiting students from another campus within the CE or from another CE.

[NOTE: Using a generic code or key at the point of service (POS) to indicate reimbursable meals or milk served to students not in the POS system does not provide adequate documentation for a claimed meal or milk. The CE must have documentation that explains why students were coded with a generic code or key.]

- Documentation related to establish CEP or P2 claiming percentages.
- Edit check forms.
- Onsite monitoring forms.
- Records demonstrating the accuracy of the counting and claiming system.
Records reflecting total meals served which includes documentation that links specific students to claims for meals.

- Rosters or sign in sheets, daily and monthly cumulative totals for students receiving meals or snacks.
- Written CAPs based on onsite self-assessment reviews.

Edit Check Discrepancies or Problems
Discrepancies or potential problems can be resolved through further investigation. Any findings should be documented and kept with the site’s daily record of meals or milk claimed.

Visiting SNP Participants Documentation
The CE must retain the following documentation:

- Receiving CE Claims for Reimbursement. If the hosting CE claims reimbursement, the hosting CE must keep copies of the documentation provided by the sending CE related to student eligibility. This would include such documentation as a master list or roster indicating each student’s eligibility.

- Sending CE Claims Reimbursement. If the hosting CE charges the sending CE for the cost of the student’s meals to recoup the cost, the hosting CE would not have to keep a copy of the visiting students’ eligibility documentation.

Compliance
During an administrative review (AR) or at other times as appropriate, TDA will assess compliance with the counting and claiming requirements by reviewing the CE’s counting and claiming practices and documentation. Documentation will include, but is not limited to, financial records and food production documentation. CEs with findings in these areas will be required to complete approvable Corrective Action Documentation (CAD). Noncompliance in these areas may also require fiscal action.