DIRECT VERIFICATION SYSTEM USER MANUAL

SY 2016

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1. Quick Overview - Direct Verification

What is Direct Verification?	Direct verification is using records from public agencies to verify income or program participation.
	Direct Verification must be completed before asking a household to provide documentation.
Why use Direct Verification?	 Reduce workload for school district staff Reduce burden and intrusion on families selected for verification Reduce number of non-respondents and rate of benefit termination for non-response
When is the DV module open?	The DV module opens for LEA use on October 1 st and closes on December 1 st .
How do I use it?	Check the names of children eligible for free or reduced price meal benefits listed on the approved application in the DV module.

Direct Verification Process and Policy Verification

Verification is the process for reviewing the eligibility determination for a free or reduced-priced household application submitted for the NSLP and SBP. Refer to the *Administrator's Reference Manual, Section 6:*Verification for more detailed information.

1.1 Direct Verification

Direct Verification is the use of public records to verify a student's eligibility for free or reduced price meals when verification of a student's eligibility is required.

You are required to verify applications. You are not required to do Direct Verification (DV), but there are benefits in doing this process. DV streamlines the verification of applications – saving you time and effort. By increasing DV, the number of application that you must verify by contacting the household is decreased. If any student in the household is identified using the DCDV module, all students in the household are directly verified, and there is no need to request additional information from the household.

The Texas Department of Agriculture (TDA), the Texas Education Agency (TEA), and the Texas Health and Human Services Commission (HHSC) have developed a database that allows you to match the nine-digit Eligibility Determination Group (EDG) number to student in the household.

For children who qualify for Medicaid of CHIP, the database will report whether student is eligible for free or reduced-price meals.

Direct Certification allows you to match SNAP or TANF households. Direct Verification will allow you to verify household participation in SNAP, TANF, Medicaid, or the Children's Health Insurance Program (CHIP), but there is no indicator for what program

1.2 Verification Time Period

The Verification Official can verify an application as soon as it is approved – before the official start date of October 1. On October 1, you must determine the number of verifications to be conducted for the school year, and begin the verification process. If you conduct Direct Verification, you must complete it before asking a household to provide documentation. Verification must be completed by November 15th on students who were enrolled the last operating day of October. Verification results are reported on the Verification Report in TX-UNPS by February 1st.

1.3 Direct Verification Policy

Only the free and reduced-priced applications are verified. You must not verify the applications of students if the eligibility was made in one of the following ways:

- Students that are directly certified
- Students living in residential child care institutions (RCCI)
- Students attending a school that administers the Community Eligibility Program (CEP) or Special Assistance Provision 2 (P2) with the exception of P2 schools establishing their base year

- Students attending a school that participate in the Special Milk Program only
- Schools attending a school where there is no separate charge for food service and no special cash assistance claimed

If you determine through Direct Verification that a student is categorically eligible for SNAP or TANF, all students in the household are extended eligibility.

2. Logging-On to the DCDV Module

2.1 Getting Started with the DCDV Module

2.1.1 Equipment

In order to fully utilize the DCDV module, you will need the following:

- A computer with internet access
- Adobe PDF Reader
- Excel Viewer if you do not have MS Office
- TXUNPS User ID and Password

2.1.2 Minimum Browser Requirements

TDA supports only modern browsers which also provide improved security and performance.

TDA does support the latest version of Google Chrome (which automatically updates whenever it detects that a new version of the browser is available). TDA supports the current and previous major releases of Firefox, Internet Explorer, and Safari on a rolling basis. Each time a new version is released, TDA begins supporting that version and stops supporting the third most recent version.

2.1.3 Preferred Screen Resolution

The minimum screen resolution for desktop is 1024 x 768 px.

2.1.4 TX-UNPS User ID

TX-UNPS serves as the security gateway for DCDV. Before you can begin using TX-UNPS and the DCDV module, you must be assigned a user ID and password by the TX-UNPS Help Desk. To access and use the DCDV module, you must have the SNP CE Admin security group. Once this setup is complete, you may use the Internet and your assigned user ID and password to access and log onto the TX-UNPS web site.

Your password for TX-UNPS must be updated every 90 days. When a TX-UNPS password is changed, it must be updated in the TDA database before you can access the DCDV module. The database is refreshed about 6 PM every evening. Normally you can access the DCDV module the next day after changing your password. If you change your password late in the evening, you may have to wait two days before accessing the DCDV module.

The TDA Helpdesk can assist you with your TX-UNPS log-on. Call -1-877-TEX-MEAL (877-839-6325).

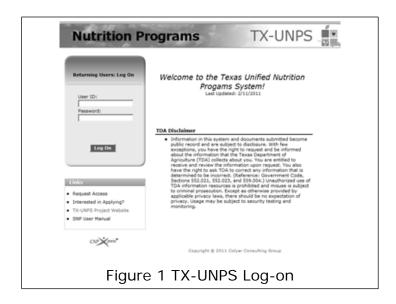
2.1.5 Accessing the TX-UNPS Web Site

You can log-on to TX-UNPS from any computer connected to the Internet by opening your Internet browser and entering the following URL in the browser's address line:

https://txunps1.texasagriculture.gov

The TX-UNPS log-on page will open (Figure 1).

You will receive an "unauthorized user" message if you have just changed your password.



2.2 Logging On to TX-UNPS

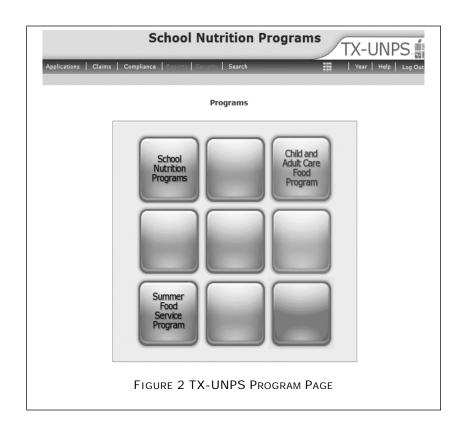
If a user only has access to the School Nutrition Programs module, the Programs screen is not be displayed.

2.2.1 Log on:

- Enter your TX-UNPS User
- Enter your password.
- · Select Log On.

2.2.2 TX-UNPS Programs Page:

Once you successfully log on, the TX-UNPS Programs page is displayed (Figure 2).



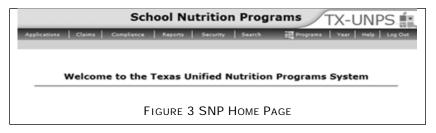
2.2.3 School Nutrition Programs Home Page:

The School Nutrition Programs home page contains the message board used by state administrators to post and maintain School Nutrition Programs-related messages. Messages contain important news regarding the submission due dates, upcoming training, legislative changes, or any other SNP-specific information. Announcements regarding Direct Certification and Verification will be posted here as well.

2.2.4 Access the School Nutrition Programs Home Page:

 On the Programs screen, select School Nutrition Programs, the blue tile on the top-row, left-side.

• The School Nutrition Programs home page displays (Figure 3).



2.2.5 Access the Direct Verification Module

• Select *Applications* from the blue menu bar at the top (Figure 4).

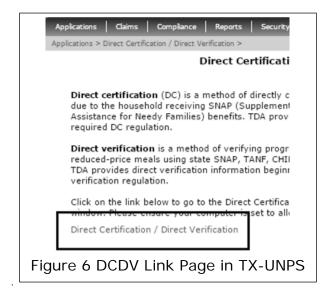


From the Applications list, select *Direct* Certification/Direct Verification (near bottom of list)
 (Figure 5)



 From the DCDV program page, select the Direct Certification/Direct Verification link at bottom of page (Figure 8)

The screen will not open if you have a pop-up blocker running on your system. If this occurs, hold down the CTRL key and select Direct Certification / Direct Verification again.



By selecting the Direct Certification / Direct Verification link on this screen, a new browser window will open providing access to the Direct Certification/Direct Verification module.

2.2.6 Log-on to DV Module

Click the Direct Verification link (second title from the left) to proceed to the Direct Verification screens.



Note: Throughout the direct verification module, the search results and match results screens will display the Case/EDG number as a numeric field, excluding any

preceding zeroes. However, both manual and batch upload searches can be performed with any preceding zeroes.

2.2.7 Logging Out

When you complete a DCDV Module session, please logout. Your TX-UNPS browser session will remain active until the system times out (i.e., 20 minutes). If using the Direct Certification-Direct Verification module takes longer than 20 minutes, you will need to re-login to TX-UNPS. If you must leave the computer, please logout so that another person who might use your computer cannot have access to information within DCDV.

2.2.8 Protect Your Identify

You should keep your User ID and password in a secure location and you should not share it with anyone.

3. Manual Search Case/Eligibility Determination Group (EDG) Number

On the Direct Verification main page, select "Search Page".



Search Page	for Direct Verification	
Select Search Criteria	Case/EDG Number	Student Information
	Main Menu	
FIGURE 9 D	PIRECT VERIFICATION S	earch Page

Select the "Case/EDG Number" radio button.

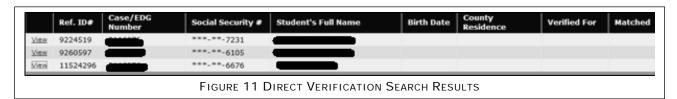
Search by Case/EDG Number			
• Unmatched	O AII		
Enter Case/EDG Number:			
Search	Reset		
FIGURE 10 DIRECT VERIFICATION CASE	EDG SEARCH CRITERIA		

To search only direct verification records that have not been matched by your organization, select the "Unmatched" radio button. To search all direct

verification records, including those already matched by your organization, select the "All" radio button.

- Enter the Case/EDG (Eligibility Determination Group)
 Number into the provided text box.
- Click Search. (Clicking the "Reset" button will clear any information you have entered in the Case/EDG Number field.)

If no records exist that match the entered search criteria, you will see the message "No matches found". Click the Back button to return to the direct verification search screen.



If one or more records exist that match the entered search criteria, the results will display on the screen.

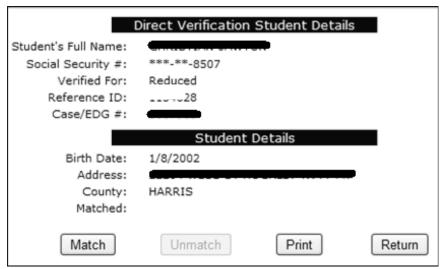


FIGURE 12 DIRECT VERIFICATION RECORD DETAILS

To access a specific record, click the "View" link to the left of the desired record.

Once a record is matched, it will only appear in subsequent searches if you select "All" in the search criteria. (Selecting "Matched" on a search screen will exclude this record from the results.) In addition, the matched

To indicate that a record is being used to directly verify a student, click "Match". Your CE ID will then display in the "Matched" field.

To print the record, click "Print".

If you click "Match" on a record, and subsequently realize this record should not be matched, you can click "Unmatch". Your CE ID will be removed from the "Matched" field.

To search for another record, click "Return" to return to the direct verification search results screen.

3.1 Manual Search without Case/EDG Number

On the Direct Verification main page, select "Search Page".

Search Page
Print Direct Verification
District Import

Figure 13 Direct Verification Home Page

Select the "Student Information" radio button to search for records without entering a Case or EDG (Eligibility Determination Group) number.

Select Search Criteria O Case/EDG Number
Main Menu
Search by Student Information
⊙ Unmatched ○ All
Enter SSN: Enter Birth Date:
Search Reset
OR
Enter Last Name:
Enter First Name:
Enter Birth Date:
Select Student County Residence (Optional): All Counties
● Search Sounds Like (First Name Only)
Search Reset
Figure 14 Direct Verification Student Information Search Criteria

3.1.1 Search Parameters

To search only direct verification records that have not been matched by your organization, select the "Unmatched" radio button. To search all direct verification records, including those already matched by your organization, select the "All" radio button.

Enter the desired search criteria into the provided text boxes. (For SSN, do not include dashes. For Birth Date, enter in the format mm/dd/yyyy.)

You can search by either social security number (SSN) and birth date, or by last name, first name and birth date (and county if desired). When using the second set of search criteria, you can also include a "Sounds Like" search on the first name. Selecting this option will result in matches where the last name and birth

date fields match, but the first name has a different spelling (ex. Marisa vs Marissa).

Click Search.

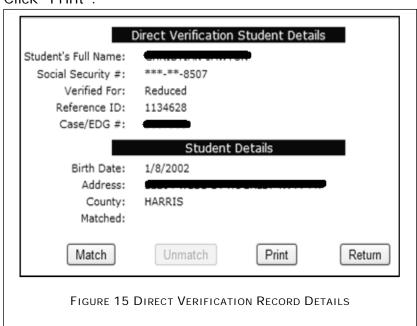
If no records exist that match the entered search criteria, you will see the message "No matches found". Click the Back button to return to the direct verification search screen.

If one or more records exist that match the entered search criteria, the results will display on the screen.

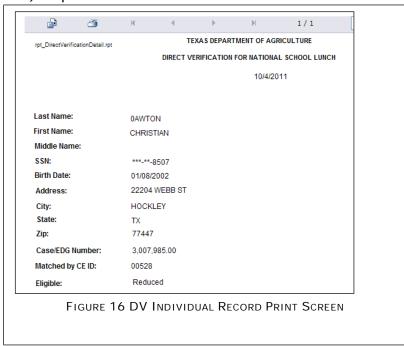
3.1.2 Print an Individual Direct Verification Record

Follow the steps to perform a manual search and then select the desired record by clicking "Details".

Click "Print".



Click the Printer icon (under the Direct Certification link) to print the record.



A pop-up box appears asking for the page range. Select "All" and click "OK".

Another pop-up box appears asking if you want to open or save the file. Click "Open".

The list will display in PDF format. Click the Printer icon on the page.

Close the PDF window.

Click the Direct Verification link in the upper left corner to return to the Direct Verification Main Page.

3.2 Batch Upload Search of Direct Verification Records

Before starting the Batch Upload Search Process, the upload file must be formatted. The uploaded file must be in CSV format and must not be larger than 4 MB.

The following table lists the fields that must be included in the file and their order. All fields are required. The uploaded file should not contain a header row.

Colum n	Field Name	Field Type	Required	Definition	Sample
1	Case/EDG Number	Varchar	Y	Variable length field; Do not include special characters; Preceding zeros can be included or excluded	11111
2	Social Security Number	Numeric	Υ	9 digits; Do not include dashes	111223333
3	Last Name	Alphanumeric	Y	Variable length field; Not case sensitive	Doe
4	First Name	Alphanumeric	Y	Variable length field; Not case sensitive	John
5	Birth Date	Alphanumeric	Υ	mm/dd/yyyy	10/04/1997
6	County Code	Numeric	Y	3-digit county of residence (1 st three digits of county-district code assigned by TEA)	057
7	Meal Code	Character	Υ	F for Free or R for Reduced	F
8	CE ID	Numeric	Y	5-digit ID assigned by TX- UNPS	00528

Once the file is formatted correct, logon to the DCDV module. On the Direct Verification main page, select "District Import".

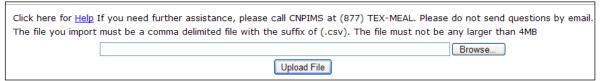


FIGURE 17 DV UPLOAD SCREEN

Click "Browse" and locate the file you wish to upload. Click "Upload File".

A pop-up box appears asking if you want to open or save the file. Click "Open". (If you do not get the Open/Save dialog box, pop-ups may be disabled. Click the associated link to "Enable" pop-ups.)



FIGURE 18 DIRECT VERIFICATION BATCH UPLOAD RESPONSE POP-UP SCREEN

The list containing the results of the batch upload will display on the screen in Excel.

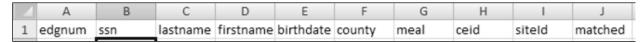


FIGURE 19 DIRECT VERIFICATION BATCH UPLOAD RESULTS

The following table lists the fields that will be included in the results file and their order. A header record will be included in the file.

Field	Field Name	Field Type	Definition	Sample
1	Case/EDG Number (titled edgnum)	Numeric	Variable length field; Any preceding zeros will be excluded	11111
2	Social Security Number (titled ssn)	Numeric	9 digits; Does not include dashes	111223333
3	Last Name (titled lastname)	Alphanumeric	Variable length field	Doe
4	First Name (titled firstname)	Alphanumeric	Variable length field	John
5	Birth Date (titled birthdate)	Alphanumeric	mm/dd/yyyy	10/04/1997
6	County Code (titled county)	Numeric	3-digit county	057
7	Meal Code (titled meal)	Character	F for Free or R for Reduced	F
8	CE ID (titled ceid)	Numeric	5-digit ID assigned by TX-UNPS	00528
9	Site ID (titled siteid)	N/A	Will not contain a value	
10	Matched indicator (titled matched)	Character	Will contain a Y if the record was matched; Will contain an N if the record was not matched	Y

3.3 Saving the File

See page 29 for instruction on saving a file in different versions of Excel.

3.4 To View or Print a Listing of All Direct Verification Matches

On the Direct Verification main page, select "Print Direct Verification".

Click here for Help If you need further assistance, please call CNPIMS at (877) TEX-MEAL. Please do not send questions by email.

To get the complete Direct Verification list for the district, click on View/Print or Download button.

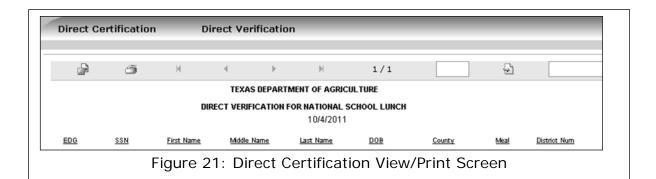
To get updates to the Direct Verification list, please select the appropriate set of updates and Click on View/Print or Download button.

View/Print Download

Figure 20: All Direct Verification Matches Print Screen

Select "View/Print". The list containing all Matched

direct verification records will display on the screen.



Click the Printer icon (under the Direct Certification link) to print the list of students.

A pop-up box appears asking for the page range. Select "All" and click "OK".

Another pop-up box appears asking if you want to open or save the file. Click "Open".

The list will display in PDF format. Click the Printer icon on the page.

Close the PDF window.

Click the Direct Verification link in the upper left corner to return to the Direct Verification Main Page.

When your direct verification activities are complete, close the Direct Certification – Direct Verification window by clicking Exit in the upper right corner.

3.5 To Download a Listing of All Direct Verification Matches

On the Direct Verification main page, select "Print Direct Verification".



To get updates to the Direct Verification list, please select the appropriate set of updates and Click on View/Print or Download button.

 View/Print
 Download

FIGURE 23 ALL DIRECT VERIFICATION MATCHES PRINT SCREEN

- Select "Download". A pop-up box appears asking if you want to open or save the file.
- Click "Open". (If you do not get the Open/Save dialog box, pop-ups may be disabled.
- Click the associated link to "Enable" pop-ups. Then click Download again.

• The list containing all Matched direct verification records will display on the screen in Excel.



FIGURE 24 DIRECT VERIFICATION DOWNLOAD SCREEN

See page **Error! Bookmark not defined.** for instructions on how to save the file in different versions of Excel.

After saving the file, click the Direct Verification link in the upper left corner to return to the Direct Verification Main Page.

When your direct verification activities are complete, close the Direct Certification – Direct Verification window by clicking Exit in the upper

4. Acronyms

CD code: County district identification code assigned by TEA

CE: Contracting Entity

CEP: Community Eligibility Provision CSV: Comma Separated Values

DC: Direct Certification

DCDV: Direct Certification Direct Verification

DOB: Date of Birth

DV: Direct Verification

EDG#: Eligibility Determination Group Number FERPA: Family Educational Rights and Privacy Act

FND: Food and Nutrition Division of the Texas Department of Agriculture

HHSC: Health and Human Services Commission

IE: Internet Explorer

LEA: Local Education Agency

NSLP: National School Lunch Program PDF: Portable Document Format

PEIMS Public Education Information Management System

PII: Personal Identifiable Information

POS: Point-of-Sale

RCCI: Residential Child Care Institution

SBP: School Breakfast Program

SNAP: Supplemental Nutritional Assistance Program (formerly called Food

Stamps)

SNP: School Nutrition Program SSN: Social Security Number

TANF: Temporary Assistance for Needy Families

TDA: Texas Department of Agriculture

TEA: Texas Education Agency

TX-UNPS: Texas Unified Nutrition Programs System USDA: United States Department of Agriculture

5. What is the difference between DC and DV?

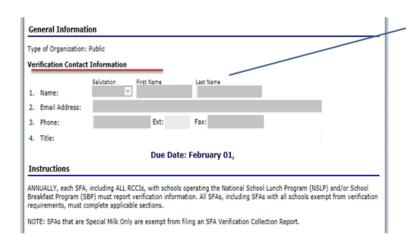
Direct Certification	Direct Verification
Available all year	Available only during Verification
	(starting October 1)
Required to conduct monthly during	May use DV before contacting household
the school year	for documentation
All enrollment must be run through	Only students on the applications
the system	selected for Verification may be run in
	the system
Results a "Match" = student and all	Results a "Match" = student and all
household members are FREE	household members are verified.
	Eligibility does not change.
Data from HHSC is matched by TEA	Data comes directly from HHSC
to PEIMS	
Cannot search by EDG numbers	Can search EDG numbers provided on
provided on applications	application

6. Tips for Completing the Verification Report

Verification Report (FNS-742)

- Required report for all SFAs and RCCIs operating the National School Lunch Program and/or the School Breakfast Program
 - SFAs that are Special Milk Only are exempt from filing a verification report
- Verification process must be completed by November 15th on applications received by October 1st.
- Based on student enrollment data of Oct 31st.
- Report must be completed in TX-UNPS before Feb.1st

General Information



This will be auto-filled with information. Please update with the contact information of the person actually completing the report in case we need to contact you.

Section 2

Section 2 is for any SFA operating alternate provisions, such as Provision 2 and CEP.

TX-UNPS Screen

Section 2 - SFAs with schools operating alternate provisions

Only SFAs with alternative provisions must report Sections 2. Report schools or institutions operating the NSLP and/or SPB as of the last operating day in October.

Watch that you put the right data in the right place. Number of schools in Column A Number of students in Column

B. Number of Students

- Operating Provision 2/3 in a BASE year for NSLP and SBP
- Operating Provision 2/3 in a NON BASE year for NSLP and SBP:
- Provision 2/3 students reported as FREE in a Non Base year. 2-2a
- Provision 2/3 students reported as REDUCED PRICED in a NON BASE year.
- Operating the Community Eligibility Provision (CEP):
- 2-4 Operating other alternatives for NSLP and SBP:
- Operating an alternative provision(s) for only SBP or only NSLP:

Schools AND Institutions	
2-1A	2-1B
2-2A	2-2B
	2-2aB
	2-2bB
2-3A	2-3B
2-4A	2-4B
2-5A	2-5B

A. Number of

There are 3 parts to #2-2 (non-base year). Don't skip if you answered 2-2

Section 3

Note - all SFAs must respond on Section 3 All sites must be either Provision 2 or CEP. If RCCI, all students must be residential only. TX-UNPS Screen Section 3 - Students approved as FREE eligible NOT subject to verification All SFAs must report Section 3 or check box 3-1, if applicable, Report students approved FREE eligible as of the last operating day in October. 3-1 Check the box only if all schools and/or RCCIs in the SFA were not required to perform direct certification with SNAP (i.e. NON BASE year Provision 2/3 for all schools) Number of 3-2 Students directly certified through Supplemental Nutrition Assistance Program (SNAP): Do not include students certified with SNAP through the letter method. 3-3 Students directly certified through other programs: Include those directly certified through Temporary Assistance for Needy Families (TAMF), Food Distribution Program on Indian Reservations (FDPIR), or Medicaid (if applicable); those documented as homeless, migrant, runaway, foster, Head Start, Pre-K, Even Start, or non-applicant, but approved by local officials. DO NOT Include SNAP students already reported in 3-2. Student certified categorically FREE eligible through SNAP letter method. Include students certified report and the family providing a letter from the SNAP agency.

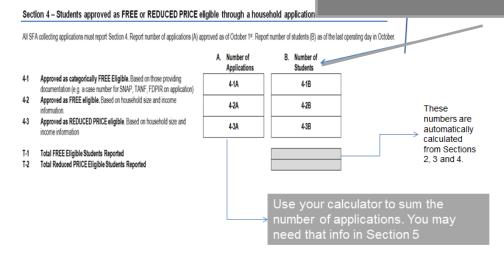
This is the number of students identified through Direct Certification. Add the number of students certified on the State Match List and the number of students matched and certified on the CEP Upload. This is not an auto-fill from the Direct Certification in TX-UNPS.

APPENDIX

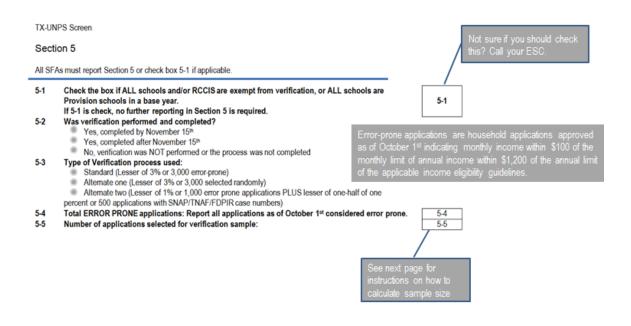
Section 4

Most common mistake – switching number of applications and students. The number in A should be less than or equal the number in B, unless students that submitted applications were directly certified in October. Please keep documentation to support this if it happens.

TX-UNPS Screen

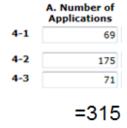


Section 5



Calculating 5-5

1. Add the number of applications from 4-1A, 4-2A, and 4-3A.



2. Multiply by the percentage in 5-3. (In this case = 3%)

$$315 \times .03 = 9.45$$

Round up to 10. (Always round up)

Any number besides 10 would be an error!

Section 5

ALL SFAs must report 5-7 or check box 5-6 if applicable.

- 5-6 Check the box if direct verification was not conducted in the SFA, (i.e. not one of the schools and/cr RCCIs in the SFA performed direct verification). If 5-6 is checked, skip 5-7.
 - A. Number of B. Number of Applications Students 5-7A. 5-7B

VC-1

- 5-7 Confirmed through direct verification: Report if FREE and/or REDUCED PRICE eligibility is confirmed through direct verification with SNAP/TANF/FDPIR/MEDICAID as of November 15th.
- 5-8 Results of Verification by Original Benefit Type For each original benefit type (A, B, & C), report the number of applications and students as of November 15th for each result category (1, 2, 3, & 4). Do NOT include students and applications already reported in 5-7A or 5-78 (direct verification applications and students).

- The number of applications are reported in the fields ending in "a".
- The number of students are

The number of applications in 5-7 applications in 5-5.

	A. FREE-Categorically Eligible Certfied as FREE based on SNAP/TANF/FDPIR documentation (e.g. case number) on application		B. FREE-Income Certified as FREE based on income/household size application		C. REDUCED PRICE-Income Certified as REDUCED PRICE based on income/household size application	
Result Category	a. Applications	b. Students	a. Applications	b. Students	a. Applications	b. Students
1. Responded, NO CHANGE:	5-8A.1a.	5-8A.1b	5-8B.1a	5-8B.1b.	5-8C-1a.	5-8C-1b
2. Responded, Changed to REDUCED	REDUCED PRICE		REDUCED PRICE		FREE	
PRICE / FREE:	5-8A.2a.	5-8A.2b	5-8B.2a	5-8B.2b.	5-8C-2a.	5-8C-2b
3. Responded, Changed to PAID:	5-8A.3a.	5-8A.3b	5-8B.3a	5-8B.3b.	5-8C-3a.	5-8C-3b
4. NOT Responded, Changed to PAID:	5-8A.4a.	5-8A.4b	5-8B.4a	5-8B.4b.	5-8C-4a.	5-8C-4b

any applications for cause, the POS software may have included those applications in count for 5-8. Please check with your vendor to see if you need to "back" those numbers out of 5-8 so that you don't have an error when you submit the report.

IMPORTANT: If you verified

VC-1 Total questionable applications verified for cause (Enter "N/A" if not applicable): Report the number of applications as of November 15th verified for cause in addition to the verification requirement.

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