NOTICE

Date: April 24, 2007
Reference: # SMP 2007-2
To: Special Milk Program (SMP) Contractors
Subject: Implementation of the New Special Nutrition Automated Processing System (SNAPS)

Purpose

This Notice REPLACES Notice SMP 2004-1, Advantages of Electronic Claim Submittal Using INAPP.

In a continuing effort toward overall operation improvement in the SMP, we would like to take this time to announce the coming of our new automated system: Special Nutrition Automated Processing System or “SNAPS” for short.

SNAPS is a consolidated web-based data input system that has administrative and reporting capabilities and, when implemented, will replace the current payment processing system – Internet Nutrition Assistance Payment Processing (INAPP).

Some of the differences you will notice between INAPP and SNAPS are:

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<tr>
<th>INAPP</th>
<th>SNAPS</th>
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<tr>
<td>Did not check for all errors before the claim was successfully submitted – resulting in Administrative Management Services calling contractors to correct errors and delaying claims processing.</td>
<td>Will catch errors and require correction by the user before a claim can be successfully submitted – resulting in fewer phone calls and less delay in processing claims.</td>
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<td>Users must have Windows 95 or higher to access INAPP.</td>
<td>Users must have Windows 98 or higher to access SNAPS.</td>
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<td>Only required one e-mail address for confirmation of claim submittal.</td>
<td>Will require an e-mail address for each authorized representative who may be submitting claims.</td>
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<td>Users must call the helpdesk to change or reset passwords, and wait for password changes to be sent to them.</td>
<td>Self-service password system for changing passwords and e-mail confirmation sent same day.</td>
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continued
Benefits of the SNAPS system include:

- Reduced, if not eliminated, data entry duplication
- Timely and efficient access to data
- Improved accuracy of data
- Enhanced reporting and search capabilities
- Higher security standards
- Reduced fraud and enhanced risk analysis
- User-friendly standard internet/intranet browser
- Self-service password system
- Easier on-line claim submission

The first phase of the SNAPS project is called SNAPS-Lite. This phase affects the claims processing system which, when this phase goes live, will make claims submission easier and claims processing faster.

The anticipated “launch” date for the first phase is September 4, 2007. Prior to the “launch” date you will receive more information, instructions and training materials on the new system.

Contact

If you have any questions please contact your Area Program Office.